



■ Handbook of Intercultural Communication

Edited by Helga Kotthoff and Helen Spencer-Oatey

2007. xxi, 560 pages. Cloth.

Series Price: €148.00 / sFr 237.00 / *US\$ 195.00

List Price: €198.00 / sFr 317.00 / *US\$ 257.00

ISBN 978-3-11-018471-6

(Handbooks of Applied Linguistics [HAL] 7)

Language of publication: English

Date of publication: 09/2007

Announced in Preview: 2/2007

Subjects: Applied Linguistics

Of interest to: Research libraries, everybody with an academic background who is interested in Intercultural Communication (teachers, academics, social workers, politicians, specialists on minority languages and immigration, counsellors, advanced students of linguistics, psychology, sociology, and anthropology)

In today's globalized world of international contact and multicultural interaction, effective intercultural communication is increasingly seen as a pre-requisite for social harmony and organisational success. This handbook takes a "problem-solving" approach to the various issues that arise in real-life intercultural interaction. The editors have brought together experts from a range of disciplines, including linguistics, psychology and anthropology, to provide a multidisciplinary perspective on the field, whilst simultaneously anchoring it in Applied Linguistics.

Key features:

- provides a state-of-the-art description of different areas in the context of intercultural communication
- presents a critical appraisal of the relevance of the field
- offers solutions to everyday language-related problems
- international handbook with contributions from renowned experts in the field

Helga Kotthoff, University of Education, Freiburg/Br., Germany; **Helen Spencer-Oatey**, University of Warwick, UK.

→ Please see reverse for table of contents

**For orders placed in North America.*

Prices are subject to change.

Prices do not include postage and handling.

11/07

From the contents:

Introduction

Helga Kotthoff and *Helen Spencer-Oatey*

Section 1: Multidisciplinary perspectives on intercultural communication

Editors' introduction to section 1 • Discourse, cultural diversity and communication: a linguistic anthropological perspective *John Gumperz* and *Jenny Cook-Gumperz* • A cognitive pragmatic perspective on communication and culture *Vladimir Žegarac* • Psychological perspectives: social psychology, language and intercultural communication *Madeleine Brabant*, *Bernadette Watson* and *Cindy Gallois* • Emotion and intercultural adjustment *David Matsumoto*, *Seung Hee You* and *Jeffrey A. LeRoux* • Multidisciplinary perspectives on intercultural conflict: the 'Bermuda Triangle' of conflict, culture and communication *Nathalie van Meurs* and *Helen Spencer-Oatey*

Section 2: Intercultural perspectives on communicative practices and processes

Editors' introduction to section 2 • Intercultural communication and the relevance of cultural specific repertoires of communicative genres *Susanne Günthner* • Humour across cultures: joking in the multicultural workplace *Meredith Marra* and *Janet Holmes* • Ritual and style across cultures *Helga Kotthoff* • Lingua franca communication in multi-ethnic contexts *Christiane Meierkord* • The impact of culture on interpreter behaviour *Helen Spencer-Oatey* and *Jianyu Xing*

Section 3: Intercultural communication in different sectors of life

Editors' introduction to section 3 • Intercultural communication in healthcare settings *Celia Roberts* • Differences and difficulties in intercultural management interaction *Peter Franklin* • Understanding Aboriginal silence in legal contexts *Diana Eades* • Schools and cultural difference *Albert Scherr* • The cultural context of media interpretation *Perry Hinton* • Cross-cultural communication in intimate relationships *Ingrid Piller*

Section 4: Issues and Debates

Editors' introduction to section 4 • Discrimination in discourse *Martin Reisingl* • Power and dominance in intercultural communication *Winfried Thielmann* • Communicating identity in intercultural communication *Janet Spreckels* and *Helga Kotthoff* • Communities of practice in the analysis of intercultural communication *Saskia Corder* and *Miriam Meyerhoff*

Section 5: Assessing and developing intercultural competence

Editors' introduction to section 5 • Intercultural competence and assessment: perspectives from the INCA project *Elisabeth Prechtel* and *Anne Davidson Lund* • Intercultural training *Martina Rost-Roth* • Adapting authentic workplace talk for workplace communication training *Jonathan Newton*

**For orders placed in North America.
Prices are subject to change.
Prices do not include postage and handling.*