The University of Warwick was ranked 2nd out of all participating Russell Group universities for ‘Visa Advice’ in the International Student Barometer/Student Barometer (Autumn Wave 2014) with a satisfaction rate of 88.8%.

All information contained in this guide was correct at the time of going to print however immigration regulations are subject to change, often at short notice, so you should always consult our website or an adviser for the most up-to-date information.

Accept your offer
Apply for your visa (if necessary)
Apply for accommodation
Develop your academic English language skills
Book your place on Orientation
Research bank accounts
Contact Student Finance if you are funding your studies through a private loan or sponsorship
Complete the Essential Checklist found at www.warwick.ac.uk/welcome

www.warwick.ac.uk/io
int.office@warwick.ac.uk
Visit us in the International Office, 1st Floor, University House
Applying for your visa

If you need any support or advice whilst you are applying for a visa, or you experience any difficulties in making your application, please contact our dedicated Immigration Service or your Overseas Representative Office. All contact details can be found on page 42.

EEA and Swiss Nationals

European Economic Area (EEA) citizens (all EU countries plus Iceland, Liechtenstein, Norway and Switzerland) have the right of free movement and residence in the UK. If you are from one of these countries, you will have only a brief passport or identity card check on arrival in the UK.

All non-EEA students studying for more than six months

All students studying full time at Warwick for more than six months are required to apply for a Tier 4 (General) Student visa in advance of travelling to the UK, using the CAS issued to you by the University of Warwick. Along with your CAS number, you will also need to provide evidence of how you will pay for your tuition and living expenses (maintenance).

Unless you are funding your studies through a loan or sponsorship that meets the definitions given in the Tier 4 Policy Guidance (www.gov.uk/government/publications/guidance-on-application-for-uk-visa-as-tier-4-student), you will need to show that you have funds in a personal bank account (yours or your parents) for 28 consecutive days at the time of your application. The balance each day must be at least your total financial resources for living and expenses (maintenance).

From 2011, the Home Office provided a list of low risk countries, where limited financial documents were needed from any national who applied to study in the UK. Full information is available online on the link below.

Students applying for a Tier 4 visa may be asked to undertake a credibility interview, answering general questions on their study plans. Find out more on the link below.

www.warwick.ac.uk/immigration

You will not be able to study at Warwick if you apply for a Tier 4 visa with a CAS number issued from any other university.

All non-EEA students studying for less than six months

Non-visa nationals coming to study a course lasting less than six months (including distance learning) are not required to obtain entry clearance before entering the UK. We would advise you, however, to gain entry clearance before entering the UK to avoid any problems on arrival to the UK. A Short-Term Study Visa is valid for up to six months (or 11 months for an English language course). It does not provide you with permission to work in the UK and it is not possible to extend this type of visa or to switch to any other visa category from within the UK.

To apply for a Short-term Study visa or permission to enter the UK as a Short-term Student on arrival in the UK, you must have an unconditional offer from the University of Warwick, and have the financial resources for living and expenses during your time in the UK. You must also be able to show that you intend to leave the UK when you have finished your course (e.g. airplane tickets.)

Visa letters to support your application are available on request from your department.

www2.warwick.ac.uk/study/international/immigration/othervisas/studentvisitor/

New higher maintenance amounts will come into effect after 12 November 2015. Please refer to the Immigration website for the latest information if you are arriving at Warwick on or after this date.

If there is any chance you may need to extend your stay or work whilst in the UK, you should apply for a Tier 4 (General) student visa.

TB Certificate

Applicants for UK visas in certain countries require a certificate to show that they are free from TB. Only certificates issued by a clinic approved by the Home Office will be accepted. Ensure that you carry any medical certificates in your hand luggage, in case they need to be checked on arrival in the UK.

www.gov.uk/tb-test-visa

Immigration Health Charge

From April 2015, everyone who is granted leave for the UK for over six months is required to pay an Immigration Health Charge (IHS) at the point of submitting their visa application. The charge will entitle the visa holder to free health services under the National Health Service (NHS) once inside the UK. Check the Home Office webpage to calculate what you (and your dependants, if applicable) will need to pay.

www.gov.uk/healthcare-immigration-application

Dependants

Tier 4 students can only be accompanied by dependants if they are studying on a postgraduate course of at least 12 months in length or be a government sponsored student on any course over 6 months.

If you have studied in the UK before for more than 6 months and hold a valid Tier 4 visa at the point of making your new visa application, the Home Office may only require you to show £1,640 in addition to tuition fees, as you have an established presence in the UK.

Unless you are studying part-time you must have a valid Tier 4 visa in order to be able to work in the UK during your studies.

Either you must show that you have an unconditional offer for a full-time course (or from any other university.)

Your offer letter from Warwick will inform you if you are applying to study as unconditional and assign a CAS.

ATAS (Academic Technology Approval Scheme)

Your offer letter from Warwick will inform you whether you need to apply for an ATAS certificate before you apply for your visas. You should apply as early as possible for this, as it takes 20 working days for the certificate to be produced. If your offer letter requires ATAS clearance you must obtain this before we can confirm your place to study as unconditional and assign a CAS.

www.warwick.ac.uk/atas

Adam Arnold
PhD Philosophy

“I also contacted the International Office to help assist during my visa application. I found the immigration service team were efficient in ensuring that I was able to start my PhD on time and faced no further issues.”
Applying for your visa

Before you apply, you need to ensure that you have all of the necessary documentation. If any documents are not in English, these will need to be officially translated. You must apply for your visa from your home country, or country of residence. If you are already studying in the UK as a Tier 4 student, the Immigration Team can help you to extend your visa.

To make your application, you will need:
- To complete the Tier 4 online application form at www.visa4uk.fco.gov.uk
- Credit/debit card to pay visa application fee and immigration health surcharge online
- CAS
- Passport
- Biometric Residence Permit (if you have studied in the UK before)
- 2 passport photos
- Financial evidence of maintenance funds
- Evidence of sponsorship or consent to complete studies (if applicable)
- TB certificate (if applicable)
- Evidence of any qualifications, including English Language tests which are included in your CAS
- ATAS certificate (if applicable)
- Original legal document or a notarised copy. You must also supply your birth certificate to prove your relationship to them. This must be an original legal document or a notarised copy.
- Collection of your visa (Overseas applicants only)
  - If you successfully apply for leave for the UK for over 6 months from overseas, you will receive a temporary travel visa which is valid for 30 days prior to the start date of your course. You will use this to travel to the UK and then you must pick up the visa which is valid for the duration of your course called a Biometric Residence Permit (BRP) within 10 days of arriving in the UK. Make sure you read the guidance sent with your CAS carefully which will include a unique code for you to use in your Tier 4 visa application which will ensure you can collect your card from the university. Information about this can be found at www.warwick.ac.uk/immigration/tier4/brps

If your visa is refused

Please complete the online web form at www.warwick.ac.uk/immigration/tier4/refusals, upload a copy of your refusal notice and other documents that you think may be helpful. A member of the Immigration Service will contact you with further advice.

Further advice

Full information is available on the University’s Immigration website www.warwick.ac.uk/immigration. You can also visit the Home Office website https://www.gov.uk/tier-4-general-visa for information on processing times, fees and application advice. You can contact the UKVI Overseas Customer Service Team for advice. Please see https://ukvi-international.faq-help.com

If your degree course is conditional upon you improving your English language, or if you would like to take an English course before you begin your studies, there are pre-sessional English language options available through the Centre for Applied Linguistics (CAL).

CAL offers two consecutive courses, aimed at developing students’ academic and social language skills. At the end of the course you will receive a detailed report on your levels of competence in all four skills: Listening, Speaking, Reading and Writing for Academic Purposes. The pre-sessional course is accredited by the British Council, meeting all their requirements at to standards in Management, Resources and Environment, Teaching and Learning and Welfare and Student Services.

Course dates

**Phases 1 & 2 (10 weeks):**
- 13 July – 18 September 2015

**Phase 2 (6 weeks):**
- 10 August – 18 September 2015

**Fees**

The tuition only fee for 2015 is £1764 for the 6 week course and £2940 for the 10 week course. A non-refundable deposit of £880 must be paid at the time of application. Accommodation will be charged separately and will be arranged on campus.

If you require a Tier 4 visa to study in the UK, please first check your eligibility before making an application for the Pre-sessional English course.

Preparing for Warwick

Learning to understand and CAL provide a range of academic English learning materials on their Learning English Online at Warwick portal www.warwick.ac.uk/leap.  You can also prepare yourself for Academic Success through the Prepare for Success website www.prepareforsuccess.org.uk

If you are concerned about attending lectures taught in English, CAL offers an online course with interactive activities focused on listening to lectures and seminar discussions. You can try out a free sample unit or sign up for the online course at www.ease.ac.uk

During your studies

Additional English language classes are available during term time to strengthen your academic English language ability. Registration is essential and can be completed in the Autumn term. Find out more at www.warwick.ac.uk/cal/learning_english
Warwick provides over 6,300 rooms on campus, and 2,000 rooms in the nearby areas of Coventry, Leamington Spa and Kenilworth. Choosing the location that's right for you is important, especially if this is your first time away from home. All university-managed accommodation is booked through the online application form.

For new international undergraduate applications, University managed accommodation is guaranteed provided that you have firmly accepted your offer from Warwick (and meet any conditions on or before 31st August 2015), and have made your application for accommodation before the deadline of 31st July 2015.

New first year Postgraduate students will be prioritised for University managed accommodation or referred to local area accommodation, provided you have received and accepted an offer to study at Warwick, and the application for accommodation, along with your £250 accommodation application fee, is made before the deadline of 31st July 2015.

Please check the Accommodation website for advice on completing your application, along with information and advice on how we allocate rooms and make offers.

On campus managed accommodation
Warwick Accommodation offers a range of residences, all within walking distance of the academic, social and sporting buildings on campus. Each of the residences is fully managed and has an excellent network of support staff within the Residential Life Team. All rooms are self-catering, with access to shared kitchens and living spaces. All rooms are furnished, have Wi-Fi and either have en-suite facilities, or have shared bathrooms.

The University has a limited number of single-sex areas. Please indicate within your application if this is important for you but note that it is not possible to guarantee this. Any medical needs must be stated within the application form, along with medical evidence sent directly to the Accommodation Office.

Off campus managed accommodation
Warwick Accommodation offers a wide range of properties all within walking distance of the University, or near to direct transportation links. These properties offer a range of letting lengths, have no deposit, signing fees or bond, and are all furnished.

Local area accommodation
Warwick Accommodation have reserved rooms at Liberty Park and Study Inn for postgraduate students. These are managed privately, but are carefully selected by Warwick Accommodation to ensure good quality student accommodation. Both facilities are located within Coventry and are close to transport links to campus.

Private accommodation
If you would prefer to live off-campus in private accommodation, the Warwick Students’ Union Advice Team have helpful advice and guidance on their website, including useful publications on house hunting, checklists, and Agent and Landlord lists. You are advised to see in person any properties before signing or agreeing to a private housing contract, and before any money is paid or transferred. www.warwicksu.com/advice

Accommodation

“The University has a limited number of single-sex areas. Please indicate within your application if this is important for you but note that it is not possible to guarantee this. Any medical needs must be stated within the application form, along with medical evidence sent directly to the Accommodation Office.”

Sandro Spazzapan
MBA

Temporary accommodation
If you arrive in the UK early, you may need to book temporary accommodation if your University managed room is not available. Within the UK, you can stay in hotels and guesthouses, and you can find accommodation close to campus at www.visitcoventryandwarwickshire.co.uk. To find temporary accommodation in London, please visit www.ish.org.uk or www.visitbritain.com. You may also find help available at the Tourist Information Centres at Heathrow and Gatwick airports.
Paying your fees

Tuition fees are payable in full on the 1st day of the academic year, or the 1st day of your course (whichever is later), by bank transfer, credit or debit card, or by cheque or banker’s draft. Accommodation fees are due at the start of each term. All students have the choice to pay all of their tuition fees in full, or in instalments. If you choose to pay in instalments, the payment schedule is:

- 50% of tuition fees due on the first day of term 1
- 25% of tuition fees due on the first day of term 2
- 25% of tuition fees due on the first day of term 3

All payments must be made in GBP Sterling. To pay in instalments, a Direct Debit will need to be set up to enable this. Full information on how to set this up can be found on the Student Finance website www.warwick.ac.uk/studentfinance.

You must have enrolled with the University and have setup an IT Services account to pay your fees online by credit or debit card. If you wish to pay by bank transfers, please quote your University ID number and student name on any transfer you make to the University’s bank account. It may take up to 10 days for the bank transfer transaction to arrive. The University neither makes charges nor accepts bank charges for such transactions. The University’s bank details are below:

Barclays Bank
Account Name: University of Warwick
Account number: 80113700
Sort Code: 20-23-55
IBAN number: GB15BARC20235580113700
Swift code: BARCGB22

If you are financing your studies through sponsorship or a private loan, please contact the Student Finance team prior to arrival www.warwick.ac.uk/studentfinance.

Bank accounts

Opening a bank account can take several weeks when you first arrived in the UK. Researching and completing application forms online may save some time, but you will need to provide proof of your university student status, UK address and overseas address to complete the application form. On campus, we have branches of Santander and Barclays. Other bank branches are located in Coventry City Centre and in Leamington Spa. Smaller branches of some banks can be found in Kenilworth and in the Earlsdon area of Coventry.

Bringing cash, travellers cheques and/or a credit card is recommended for the first few weeks of term. Do not bring large amounts of cash with you.

Adeel Azam
MSc Programme & Project Management

“The best thing about Warwick for me is that it is a really international environment. There are students from all over the world here and a real appreciation and understanding for different cultures. It was these things that made settling into a new culture and living in a new country very easy.”
Cost of living

The cost of living on campus and in the surrounding area is reasonably priced and you should find that your money will go further than in major cities. Your budget does depend on your lifestyle. Typical weekly living costs can be found below:

<table>
<thead>
<tr>
<th>Cost Category</th>
<th>Cost Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accommodation on-campus</td>
<td>£83 - £167</td>
</tr>
<tr>
<td>Accommodation off-campus</td>
<td>£70 - £120</td>
</tr>
<tr>
<td>Books/Materials</td>
<td>£10</td>
</tr>
<tr>
<td>Food</td>
<td>£25</td>
</tr>
<tr>
<td>Mobile</td>
<td>£10</td>
</tr>
<tr>
<td>Clothing</td>
<td>£10</td>
</tr>
<tr>
<td>Transport</td>
<td>£10</td>
</tr>
<tr>
<td>General expenses</td>
<td>£50</td>
</tr>
</tbody>
</table>

Other things you should budget for:
- Visa renewal fees
- Police registration fees (currently £34.00)
- Course costs
- UK day trips/holidays

What to bring with you

Most things can be bought on or near the campus. Household items and kitchen utensils can be bought from the nearby Shopping Centre, Cannon Park. You can also purchase low cost clothing at Cannon Park, or in Coventry city centre. If you choose to purchase items in the UK, rather than bringing them with you, you will also need to budget for this.

Example costs can be found in the following table:

<table>
<thead>
<tr>
<th>Item</th>
<th>Cost Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bath towels</td>
<td>£10 - £15</td>
</tr>
<tr>
<td>Saucepan</td>
<td>£7 - £10</td>
</tr>
<tr>
<td>Plates</td>
<td>£1 - £5</td>
</tr>
<tr>
<td>Bicycle</td>
<td>£100+</td>
</tr>
<tr>
<td>Winter coat</td>
<td>£50+</td>
</tr>
<tr>
<td>Jumper</td>
<td>£30+</td>
</tr>
<tr>
<td>Basic TV</td>
<td>£100+</td>
</tr>
<tr>
<td>Laptop</td>
<td>£300+</td>
</tr>
</tbody>
</table>

Shopping

There is a range of shops on campus, including Rootes Grocery Store. At Cannon Park Shopping Centre, you can find a large supermarket, Tesco, as well as smaller food and home stores, fashion and sports, pharmacy, and an Asian grocery store. Every month, there is a Piazza Market day, selling fresh and local produce.

Opening times

Most shops are open from 9am till 6pm from Monday to Saturday, with some larger supermarkets open 24 hours. On Sundays, opening times are normally between 10am till 4pm, although smaller local stores may offer longer opening times.
To make things as smooth as possible, there are
things that you will need to do.

Enrol
There are three steps to completing your enrolment.
- Submit your photo for your University card
- Complete the online enrolment form and print your enrolment certificate
- Register for your IT Services account.

Pay your fees
All of the information you need about paying fees to the University can be found on page 10 and at www.warwick.ac.uk/studentfinance

Pre-Departure Events
The International Office offers pre-departure events in a number of countries. The events are a useful opportunity for students and parents to find out more about Warwick before moving to campus. All offer holders will be invited to any events being held in your country. For more information, please see the International Office website www.warwick.ac.uk/io

Throughout the summer months, there will be opportunities for you to connect with us through our Live Chats, held every Wednesday. Representatives from the International Office, as well as chats with departments will be held, and you can find out more at www.warwick.ac.uk/livechat. You can also connect with us via social media. All of the links can be found at www.warwick.ac.uk/io/connect

Important Documents
Ensure that you have a photocopy or digital copy of all important documentation, including your passport. Leave copies of these at home, and carry a set with you when you travel.

Insurance
Before you travel, you should purchase travel insurance to cover your journey to the UK. Most travel insurance will cover any problems such as delays, emergency medical treatment, and lost or stolen luggage.

You should research any insurance needed for the duration of your stay in the UK, such as medical, home contents, gadgets, or travel. Endsleigh Insurance is the only insurance company recommended by the National Union of Students, and provides the cover for University managed campus and off campus accommodation. www.endsleigh.co.uk

Welcome website
Full guidance and up to date information on arriving and enrolment can be found on the Welcome to Warwick website www.warwick.ac.uk/warwick. Information on the Welcome events provided by the University can be found on page 18.

“I cannot say just one thing which I like about Warwick; there are a number of things that add up: the facilities, the infrastructure and the support centre. I love the depth of the lectures, the resources and the amount I have learnt in my first term. Also you get to meet so many people from around the world.”

Ajayi Tosin
MSc Finance & Economics

Before you arrive
Packing
Deciding what to bring and what to leave behind can be a difficult decision. You will be able to buy many things from your home country here at Warwick and in the surrounding shopping areas. If you do travel with electrical items, please ensure that you bring adapters with you, or buy them locally on arrival.

Hand luggage
Airlines have strict guidelines on what you are allowed to pack in your hand luggage as well as the size and weight of your baggage. Please check on ticket or airline’s website before your departure.

You should have with you in your hand luggage:
- Your passport with visa/UK immigration permission, or national identity card.
- Biometric Residence Permit
- Offer letter from the University, if applicable
- Copy of the email containing your CAS number
- Evidence of finances, e.g. bank statements or sponsorship letter
- Evidence of accommodation, if applicable
- Evidence of TB certificate, if required
- Police Registration Certificate (if previously studied in the UK for longer than six months)
- Documents used to support your visa, as mentioned in your CAS

These documents should be easy to access, in case you need to show the Immigration Officer at Passport Control.

What not to bring
What you can and cannot bring to the UK depends on where you are travelling from. There are strict penalties for bringing in prohibited or restricted items. You are not allowed to bring in drugs, and anyone found with drugs will have severe penalties. You are not permitted to bring items to sell. You are advised to check your duty free allowances at www.gov.uk/duty-free-goods

If you bring €10,000 or more in cash to the UK from outside the EU, you must declare it on arrival in the UK.

Coach transfers
The University provides coach transfers directly to campus from London Heathrow Airport on Saturday 26th, Sunday 27th and Monday 28th September.

To book your place, please visit www.warwick.ac.uk/orientation/coachinfo. An additional transfer from Birmingham Airport to campus is available on Tuesday 29th September only.

Travelling independently
There are excellent coach services and rail travel is available from all major cities and airports to Coventry. Local transport (either bus or taxi) can then be used to reach the University campus.

You will be responsible for your own luggage once you arrive in the UK, and coaches normally limit you to two medium-sized suitcases and one piece of hand luggage.

Central London – 1 hour by train, 2 hours by coach
London Heathrow – 1 hour 30 mins by train, 2 hours 30 mins by coach
London Gatwick – 2 hours by train, 4 hours by coach
Birmingham Airport – 15 mins by bus, 30 mins by taxi
Manchester Airport – 2 hours by train, 2 hours 30 mins by coach

To access Euston Rail Station for direct links to Coventry station, you may need to use the London Underground system, the Tube. The Tube network is extensive and journeys are fairly cheap. There are a lot of steps and escalators in the stations, and you may struggle if you have large amounts of luggage. www.tfl.gov.uk/tfl

Travel times to Coventry

- Central London – 1 hour by train, 2 hours by coach
- London Heathrow – 1 hour 30 mins by train, 2 hours 30 mins by coach
- London Gatwick – 2 hours by train, 4 hours by coach
- Birmingham Airport – 15 mins by bus, 30 mins by taxi
- Manchester Airport – 2 hours by train, 2 hours 30 mins by coach

To access Euston Rail Station for direct links to Coventry station, you may need to use the London Underground system, the Tube. The Tube network is extensive and journeys are fairly cheap. There are a lot of steps and escalators in the stations, and you may struggle if you have large amounts of luggage. www.tfl.gov.uk/tfl

Booking websites
Coaches – www.nationalexpress.com or www.megabus.com
Trains – www.nationalrail.co.uk

TOP TIP!
Coach pick up services are available at the start of term. Places are limited and must be booked in advance. There is a non-refundable charge of £35 per person, with limits on the amounts of luggage you can bring.
Arrivals Weekend
The majority of students will arrive at some point over Arrivals weekend, which is the busiest weekend on campus. There will be many activities taking place on this weekend and in the following few weeks, and you can find further information on these in your Welcome Guide and on the Welcome to Warwick website www.warwick.ac.uk/welcome

International Orientation
The International Office runs a four day induction programme for new international and EU students. There are tailored programmes for Undergraduate/Study Abroad and for Postgraduate students. This is a fantastic way to settle into campus, with activities, social events and information sessions to help you adjust to both campus and the UK. The Orientation includes:

- Meet and greet at London Heathrow or Birmingham International Airport on Tuesday 29th September
- Coach transfer to campus
- Accommodation for the duration of the programme
- Meals
- Tours of campus and Coventry city centre
- A busy and entertaining programme of events and activities
- Invitation to our Orientation Closing Ceremony www.warwick.ac.uk/orientation

In more detail:
Undergraduate/Study Abroad students
Our large team of helpers will be available from the time they meet you at the airport to the Orientation Closing Dinner.
We will help you to familiarise yourself with campus and settle in, taking you through all of the important things to be done before classes start, such as enrolment, opening a bank account and registering with the health centre. We will provide a range of activities and events for you to meet fellow students, including a guided tour of Coventry, sports, drinks reception and the Orientation Closing Ceremony.
Study Abroad students will have a welcome meeting on Friday 2nd October, which is compulsory to attend, even if you are not attending the Orientation programme. Further information on the meeting will be sent to you by the Study Abroad Team.

Alternative welcome events
There will be more opportunities for you to get involved with at the start of term, and full details of these and how to book your place (if necessary) will be available on the Welcome to Warwick website www.warwick.ac.uk/welcome

Ahmad Faris
BSc Accounting & Finance

“The orientation and arrival process was great. I found Warwick is very international in terms of culture, diversity of students and values. I was really impressed. The best thing is the people. You can have great universities, but the highlight will always be the people. They are the hearts and souls of Warwick; students, lecturers and simply everyone!”
Arriving on campus

Picking up your accommodation keys
You will hear from the Accommodation Office regarding your offer of accommodation in September. If you are attending the International Orientation Programme, you will be able to collect your key from the Student Reception in Senate House. If you are arriving on Arrivals Weekend, and staying on campus, you will be able to collect your keys from a Residential Life tutor close to your residence.

If you are staying off campus in University managed accommodation, you can collect your keys at any time from the start of your contract. If you are arriving outside of the opening hours, please email studentreception@warwick.ac.uk so that alternative arrangements can be made. Please see www.warwick.ac.uk/accommodation/reception for information on opening hours.

Enrolment, including BRP card collection
Within your CAS email, you will receive information on the Biometric Residence Permit (BRP) card, how to collect your BRP card, and how to ensure delivery to the University of Warwick www.warwick.ac.uk/immigration

The Welcome Guide and Welcome to Warwick website will provide information on when you can complete your enrolment and collect your University card www.warwick.ac.uk/welcome

Registering with the police
Some nationals are required to register with the police upon arrival in the UK. This is usually within 7 days, but if you arrive in September or October, and are living locally to the University, you can delay registering until the police visit campus. If you are required to collect a BRP after arriving in the UK, within seven days of doing so. If you register with the police before you have collected your BRP you should check with the police whether you will need to register again once you have your BRP.

Registering with the Health Centre
For international students moving to the UK for more than six months, you are entitled to some free National Health Service (NHS) treatment, such as consultations with a doctor or GP (General Practitioner), family planning treatment, and emergency care. Students living on or off campus may register with the University Health Centre, located on campus. If you would prefer to register off campus at a Health Centre close to your off-campus residence, you can search for your closest surgery at www.nhs.uk.

To register with a doctor, you will have to fill in a NHS registration form. You can either collect one from your chosen Health Centre, or download a form from www.nhs.uk. You will need to show evidence of your UK address, that you are a student at Warwick, your passport, and details of all inoculations. You will also need to detail any pre-existing medical conditions. If you have already lived in the UK, you should bring your NHS number so that you can transfer between Health Centres.

Jose Barbero
MA Industrial Relations & Managing Human Resources

“The best thing about being at Warwick is being on campus. I am a member of the sports centre and I attend the chaplaincy regularly. The other members of the chaplaincy were extremely welcoming and I have enjoyed attending the trips that have been organised by this group.”
Health

Immigration Health Surcharge (IHS)
All students studying for more than six months will need to pay the Immigration Health Surcharge (IHS), at a cost of £150 per year and/or £75 per part year up to a period of six months. For full details, please refer to the Immigration website www.warwick.ac.uk/immigration.

Vaccinations
Please ensure your vaccinations are up to date before coming to the UK and have a record with you of all the vaccinations you have had. All students require the Meningitis vaccine. Please ensure you have received the Meningitis ACWY (conjugate vaccine) before leaving your home country. If you are unable to arrange this, register as soon as you arrive at University and ask to book an appointment with the Practice Nurse. We also recommend that you are vaccinated against Measles, Mumps and Rubella and that you have received two doses.

Emergency care
Everyone has access to emergency treatment in the UK. If you require hospital treatment for an accident or emergency, the closest hospital is either University Hospital Coventry (6 miles from campus) or Warwick Hospital (3 miles from Leamington Spa). In an emergency, you should call 999 for an ambulance.

Out of hour’s healthcare
If you require medical advice or attention outside of normal surgery hours (9.00 – 18.00), then you can seek advice from NHS Direct, which is a nurse-led telephone advice helpline - 111. You can also seek advice from health professionals within the NHS Walk-In Centre, located in City of Coventry NHS Healthcare Centre in Coventry City Centre or at University Hospital Coventry.

Prescribed medication
If you are ill and require medication, the doctor may give you a prescription. You can take this to any pharmacy, who will dispense your medicine. This is at a cost of £8.20 per item.

Some medicines are available from a pharmacy or supermarket without a prescription. These include medicines to treat minor conditions such as a cold or flu.

Dentists and Opticians
To find a local dentist or optician please see www.nhs.uk. Dental treatment and eye care are subsidised but not free under the NHS. Dentists may be limited to the number of NHS patients they can take on, and you may need to join a waiting list or contact multiple practices before you find a NHS dentist. If you require emergency or out of hours care, please contact your dental practice or 111 for advice.

You can apply for help with all healthcare costs if you have a low or limited income. Forms are available from the University Health Centre or from any pharmacy.

General health issues
You will probably remain fit and well throughout your studies. However, some students find that any minor health problems they experience seem worse when they are adjusting to a new climate, unfamiliar food and the emotional stress of being away from home. The most frequent illness is the common cold, which may cause you minor discomfort in the form of a sore throat and runny nose. The symptoms of a cold will usually last a couple of days, and medicine is available from a pharmacy or supermarket.

Rhea Bindra
LLB Law

“One thing I have really enjoyed since joining Warwick is the diversity of the student body; it really is an international campus, and everybody is so friendly I felt at home almost immediately.”
Our culture is the way we handle the basics of living, such as food, shelter, clothing, family organisation, government, law and order, relationships with people, celebrations and religion. Culture affects every part of our lives. Arriving in a new country, meeting new people and learning a new culture can be a culture shock, and it is important to remember this as you adapt to life in the UK. The British Council guide ‘Cultural Connections’ provides essential information on cultural awareness www.warwick.ac.uk/io/students/britishcouncil

Go Global
Every student can have a truly global experience whilst studying at Warwick. To help this happen, Go Global is a Students’ Union/University initiative designed to get students thinking and acting globally. You may choose to undertake a period of study abroad, learn a new language, join an international society, or volunteer in the local community. The World@Warwick society is at the heart of the international experience at Warwick, and offers language buddy schemes, free language classes and many social events throughout the year. You can find out more about the initiative here www.warwicksu.com/goglobal

Chaplaincy
The chaplaincy is the focus of Spiritual life on campus, and is the primary place of meeting for any faith. The chaplaincy is home to chaplains from the Abrahamic faiths; Christian (Catholic, Anglican and Free Church), Muslim and Jewish. There are also other opportunities to gather with people from other faiths, either through the Chaplaincy, or through the religious societies through the Student’s Union.
www.warwick.ac.uk/chaplaincy

Sports Societies
With over 300 sports and student societies to join within the Students’ Union, it is easy to meet new friends. The Societies and Sports Fairs held at the start of term will allow you to find out more, or you can look at the Students’ Union website www.warwicksu.com/societies www.warwicksu.com/sports

Volunteering
Volunteering in campus and community projects can be a beneficial and memorable achievement to add to your Warwick experience, and is a great way to meet new people and make a difference. It is a UK legal requirement for all volunteers who work with children or vulnerable adults to undertake a criminal records check. International students who wish to volunteer are required to undertake two processes:
- Complete a UK Criminal Records Check
- Provide a ‘Certificate of Good Conduct’ or equivalent from your home country. This is only applicable for international students who have not lived in the UK for the last five years.
To find out more about this, and the volunteering opportunities, visit their website www.warwick.ac.uk/volunteers

Settling into campus

“Aslihan Bardak
MSc Programme & Project Management

“During Orientation I also learnt about the University’s societies including Warwick Volunteers. Warwick Volunteers is an organisation at Warwick that arranges charitable assistance in the local community. I thought this was a great idea and soon became a member.”
Everything you need to know about finding work globally and in the UK

Student Careers and Skills is committed to providing you with comprehensive support in your career planning. Visit our website www.warwick.ac.uk/careersandskills for full details on resources, vacancies, workshops, career events and how to book one-to-one guidance interviews.

Finding work globally

Warwick has a dedicated careers webpage for International Students www.warwick.ac.uk/services/scs/findingajob/international which includes international job vacancies, listings of international careers fairs and events, as well as a wide range of country-specific resources and links.

Working on campus

If you are an EEA student, you are allowed to work without restriction during your studies. For non-EEA students, please check the conditions of your visa. Tier 4 visa holders are limited to 20 hours per week during term time and full-time in vacations if you are an undergraduate student.

Due to academic regulations, you are not permitted to be employed in a full-time job. There are many opportunities to work on campus, and these are advertised through our on campus recruitment agency, Unitemps. Warwick Arts Centre and the Students’ Union also offer job opportunities.

Studying at Warwick

If you are new to studying at University in the UK, you may find that there are some key differences from how you have been taught previously. These might include the amount of independent learning required, the degree of class participation expected and the need to challenge opinions and defend your point of view to other students and staff. These differences apply to both class and written work.

If you are concerned about attending lectures taught in English, CAL offers an online course with interactive activities focused on listening to lectures and seminar discussions. You can try out a free sample unit or sign up for the online course at www.ease.ac.uk

Skills programme

Warwick has developed a skills programme for all study levels, which will help you develop your academic, personal and professional skills. You can find out more at www.warwick.ac.uk/skills

DID YOU KNOW?

The British Council publications are a must read for anyone new to studying in the UK. You can find them at www.warwick.ac.uk/io/students/britishcouncil
Communications

Staying in touch

Letting your family know that you have arrived safely is important. The campus has many WiFi hotspots, and all residences have WiFi and network ports. Using online communication options such as email, social media or Skype, can be an inexpensive way to connect with home.

Mobile phone

If you decide to have a UK mobile phone, there are many popular companies to choose from. We recommend that you do some research to find the best provider for you. If your current phone is unlocked, you may be able to use an international sim, such as Lyca, Lebara or GiffGaff, who offer cheap international calls. Check before your purchase, as call costs will differ for some countries. Websites such as www.moneysavingexpert.com and www.moneysupermarket.com will give you advice.

Parcels

If you would like to send yourself a parcel, you can send it to the University of Warwick post room. Only items under 15kg can be accepted. If you are sending any items, please ensure that the mailing contains:

- Your full name
- Student number
- Residence information, as well as the following address

University of Warwick
Westwood campus
Kirby Corner Road
Coventry, CV4 7ES UK

All of the above information must be provided for the parcel to be accepted. If you are not aware of this information before leaving for the UK, please arrange for the parcel to be sent after you have arrived. If all of the above information is not included, the item will be returned. Any parcels not collected within one month will be returned or destroyed.

TOP TIP!

Using online communication options such as email, social media or Skype can be an inexpensive way to connect with your home.
The University of Warwick is a very safe campus, and we are committed to keeping it that way by providing a safe, secure and welcoming environment for everyone who studies, works and visits here. We have a dedicated Security Team who work within the University to make the area feel safer for students.

Crime, however, is a nasty fact of life wherever you live or study. As in most countries (and particularly at night), you must use your common sense and be aware of your surroundings. At night, you should take sensible precautions such as avoiding badly lit streets and not walking on your own. Warwick has a particularly safe campus with a very low crime rate. We have a number of systems in place to make the campus as safe as possible. These include a late night shuttle-bus service to residences, a 24 hour 365 day a year Security Team and emergency telephones situated around campus.

- Always remember to lock your room and any ground floor windows when you go out, even if it is just for a short while
- Ensure you have suitable insurance for your possessions and properly mark your valuables with a UV marker pen
- If you plan to use a bicycle, make sure you have a good quality D-lock
- Never purchase items, such as computer items, from strangers on the street
- Always keep important receipts securely
- When taking a taxi, ensure that it is either a black cab or a pre-booked private hire taxi. If you are unsure, check the back of the taxi to ensure there is an official licence plate displayed
- Protect your online identity by getting advice and guidance from www.identitytheft.org.uk
- When listening to music through headphones, be extra vigilant of your surroundings, especially when crossing the road.

For more safety advice, please refer to the British Council brochures at www.warwick.ac.uk/io/students/britishcouncil

Reporting a crime

In an emergency, or where this is a danger to your own life, or if there is a crime being committed, then call the emergency services on 999 or 101 from any telephone. For non-emergency minor crimes, you can report a crime or speak to your local police station on 0345 113 5000

It is important to report any crime, even if you think it is a minor offence. It is important that you report the crime to the police and to the University Security Team.

For comprehensive information on all aspects of safety, please visit the West Midlands Police website at www.west-midlands.police.uk/saferstudents and follow the links for international students.

Sixiane Hah
MA English Language Teaching

“The best thing about Warwick is its overall environment. As an international student, you require more than a good course; you need safety, support and security and this is offered by the Warwick campus.”

TOP TIP!

Do not carry around with you large amounts of money and do not have your valuable items or personal documents on display.
“Warwick University is located in the centre of the UK which makes traveling around the UK much easier. Just one and a half hours from London to the south and two hours to Manchester to the north by car or train.”

Khalid Alzahrani
PhD Chemistry

Road safety
If you are planning on driving or cycling in the UK, it is advisable to read the Highway Code, available at www.gov.uk/driving/highway-code

Around the UK
Within the UK, people usually use trains or coaches for long-distance travel. Train tickets tend to be expensive unless booked in advance. Students can buy a Young Persons Railcard if they are between 16 and 25, or over 25 in full-time education, which provides a discount on the full purchase price of train tickets. Coaches are generally cheaper for long journeys, but will take longer. The International Office arranges day trips to various cities and tourist attractions across the UK. You can find out more at www.warwick.ac.uk/io/events/uk

National Express - www.nationalexpress.com
Megabus - www.megabus.com
National Rail - www.nationalrail.com

Getting around

The University of Warwick occupies 290 hectares on three adjacent sites: Central campus, Gibbet Hill campus and Westwood campus. It only takes 15 minutes to walk between them, and campus accommodation is situated close to academic buildings, Students’ Union and the sports facilities. A shuttle bus does operate during term time, covering all three areas.

For students studying at the Wellesbourne campus, there is a bus service that connects the campus via Leamington Spa daily from Monday to Friday.

Walking
Anywhere on campus is easily accessible by walking, with pavements and walkways specifically for pedestrians. If crossing the road, pedestrian crossings should be used where possible. Always be aware of your surroundings at all times, and don’t step into the road unless it is safe to do so.

Bus
Local buses offer a frequent and convenient way of travelling to and from campus. There are regular buses running from the city centre of Coventry through to Leamington Spa and beyond. Of these, the National Express Coventry services numbers 11 and 12, and the Stagecoach Unibus service X16 and X17 service are the most frequent, and a bus pass can be purchased for either of these providers. For links to the operators, including timetables see www.warwick.ac.uk/directions/localbuses

Cycling
Using a bicycle can be a very affordable and environmentally friendly mode of transport. You will find plenty of bike parks around campus, as well as cycleways around campus and the local area. It is advisable to use a D lock to keep your bike secure, to wear a cycle helmet, and fit lights for use after dark.

Driving
If you choose to drive in the UK, you must hold a valid licence. Any car that you drive must be properly registered, taxed and insured, and it should have a MOT certificate if it is older than three years. There are also strict laws against drinking and driving, speeding, and not wearing a seatbelt. Make sure you are aware of this information at www.direct.gov.uk.

Trains
Coventry Rail Station is only four miles from campus, and is the nearest main line train station. Canley Rail Station and Tile Hill Rail Station are situated within walking distance from campus, and offer links to both Coventry and Birmingham Rail Stations. Bus stops directly outside of Coventry Rail Station offer direct links to campus.

Taxis
Taxis are more expensive and cost a lot more than in other countries. They can be useful for short journeys or journeys late at night when there is no bus service. Always ask for an estimate of the cost before you get in a taxi and check that it is has an official licence plate.
Support and advice

There is a comprehensive network of support and welfare services available to students. We want you to make the most of student life, and there is a range of services available to help you.

Student Reception
The Student Reception, located in Senate House, is your one-stop shop for queries relating to Student Support Services, Accommodation or the Academic Office, including Student Finance, Student Records, the Graduate School, enrolment and examinations. The full range of services offered at the Student Reception can be found at www.warwick.ac.uk/studentreception

Student Support
The Student Support Office, located in University House, provides welfare and pastoral care to all students. You should speak to them if you have any specific support requirements for a disability, disabling medical condition or a specific learning difficulty prior to arriving at Warwick, so that they can discuss individual requirements with you. The full range of support services can be found on their website www.warwick.ac.uk/supportservices

Warwick SU
The Students’ Union Advice Centre is located on the second floor of Union North. It is run by full-time professional staff offering free, confidential and impartial advice on a wide range of issues, such as housing, finance and immigration. You can find out more at www.warwicksu.com/advice

International Office
The International Office provides advice and support on immigration and welfare matters, as well as the year round trips and events that are available for all students. Recent trips include Windsor Castle, York, Blackpool, Oxford, Cambridge and Stonehenge. The Team also provides support to students wishing to take part in the HOST UK programme, which offers the chance for international students to experience British life by staying with a host family for a week or weekend.

The Study Abroad Team is also available if you are looking to study abroad during your studies, or are visiting us from another institution. For more information on the study opportunities please visit www.warwick.ac.uk/studyabroad

If you have any queries or questions before you travel to the UK, the contact details of your Regional Team can be found on page 42. You can also connect with them via social media or through the weekly live chat.

If you would like to make an appointment, or need any advice or support, you can visit the International Reception Desk within University House or contact the Office at int.office@warwick.ac.uk or +44 (0)24 7652 3706. You can also visit the website for further guidance www.warwick.ac.uk/io

DID YOU KNOW?

The International Office provides advice and support on immigration and welfare matters, as well as the year round trips and events that are available for all students.
The University of Warwick is not, as some might expect, actually in Warwick. It is located very close to the city of Coventry (about 15 minutes away) and the town of Leamington Spa (closer to 20 minutes away). If you’re arriving by train, Coventry station is the closest with regular Travel Coventry buses going from the station straight to the University, although Leamington train station is accessible too, with Stagecoach Unibuses making the trip just as regularly. With two-thirds of students living off-campus, you can get the full advantage of a tranquil campus university environment as well as a more bustling surrounding such as the city of Coventry, or a busier, but still rather peaceful, town of Leamington Spa.

Location
Located in the centre of England, the University has easy access to Birmingham and London. Birmingham, the UK’s official second city, is 20 minutes by train from Coventry. Aside from the shopping attractions of the Bullring, there is also the National Exhibition Centre (NEC), and the National Indoor Arena. Birmingham is also the home of Cadbury’s chocolate! London is only an hour away by train from Coventry and an hour and a half from Leamington.

Surroundings
The University benefits from its diverse surroundings. There is the metropolitan buzz of close proximity to several major British cities. It is also in an area rich with history, with remnants of the past still very prominent in the landscape.

Typical English towns and countryside fill the region and attract a lot of tourists. The medieval Warwick Castle dominates the centre of the historic town of Warwick, and should not be missed. If you try really hard, you can spot the University from the top of the castle tower! On the University’s doorstep, Kenilworth has its own story to tell and historic castle to show off, too.

Stratford-upon-Avon
The most famous town in the surrounding area is Stratford-upon-Avon, which is about 30 minutes from the University. This is the birth place of William Shakespeare, and now home to the Royal Shakespeare Company. The University works closely with the RSC in a unique partnership via the CAPITAL Centre. As well as this, within about an hour of the University is the Cotswolds, some of Britain’s most beautiful countryside.

The rest of the UK
As the University of Warwick is right in the heart of the UK, there is plenty to see across the surrounding countryside and even more to see throughout the country - all major British cities are fairly easy to get to thanks to convenient train and motorway links from Birmingham, not just down to London, but up towards the north too. This makes it easy for people to get home when they are at Warwick, wherever they come from. Even if you are not from the UK, Birmingham International airport is just a stone’s throw away and the travel links from Birmingham to London mean that, although it is in the middle of England, it’s still easy to travel to the rest of the world.
Bringing your family

If you are bringing your family with you whilst you are studying in the UK, you will find helpful guidance here.

Accommodation
There is limited on-campus accommodation for students with families. Typically rent starts from £700 per calendar month excluding bills, and leases usually start in September. Family accommodation is also available in the local areas of Coventry, Kenilworth and Leamington Spa. Warwick Accommodation will help you to find a suitable house either on or off campus and it is essential that you contact them as soon as possible with your requirements. Should you be unsuccessful in securing accommodation prior to your arrival, you should come alone to Warwick well in advance of your course so that you can find a suitable home before your family joins you. More information can be found at www.warwick.ac.uk/accommodation

Budgeting
It is important to ensure you budget carefully, as there are additional costs associated with family accommodation. Websites such as International Student Calculator will allow you to budget your money, as well as providing helpful advice http://international.studentcalculator.org/

Childcare
The University Nursery caters for children from three months to their fifth birthday. Demand for places is high, so it is important to make contact with the nursery as soon as possible before your arrival. More information can be found at www.warwick.ac.uk/nursery

Schools
If your children are aged between 4 and 16 years, they can enrol for free at state primary and secondary schools in the UK, as long as they are here as your dependants. As the University offers accommodation in two separate Education Authorities, you will be able to apply for a place when you are aware of where your accommodation will be. If you live in Coventry, you will need to apply to Coventry City Council. If you live in Kenilworth or Leamington Spa, you will need to apply to Warwickshire District Council. More information is available at www.warwick.ac.uk/io

Healthcare
If you are studying on a course of six months or more, you and your visa dependants will be entitled to free NHS care, but may need to pay the NHS Health Charge. Any children under 16 (18 if in full-time education) will also be entitled to free prescriptions, dental treatment and eye care. Further information is available at www.nhsdirect.nhs.uk

Working
The ability for students and their dependants to work in the UK will depend on their visa. For students from the EEA or Switzerland, their dependants can work during their stay in the UK with no restrictions on the type or number of hours it involves, providing that they have applied for a Family Permit before travelling to the UK. More information on this can be found at www.gov.uk/family-permit

For students from outside of the EEA, their visa will clearly state whether the dependant is allowed to work. If you require any clarification, please contact the Immigration Team at immigrationservice@warwick.ac.uk

DID YOU KNOW?

If your children are aged between 4 and 16, they can enrol for free at state primary and secondary schools in the UK, as long as they are here as your dependants.
Support Services Locations

Central Campus
1. Chaplaincy
2. Islamic Prayer Hall
3. Library
4. Security Gatehouse
5. Health Centre
6. Senate House
   - Accommodation Office
   - Student Services Reception

Westwood Campus
7. Students’ Union Building
   - Advice Centre
   - Sabbatical Officers
   - Society Contacts
   - UniTemps
8. University House
   - Careers Service
   - International Office
   - Student Support Office
9. Counselling Service

Key
- Social or faculty buildings
- Accommodation buildings
- Parking
- Taxi rank
- Footpaths/cycle paths
- Bus stop
Contacts

International Office contacts
International Office
The University of Warwick
Coventry CV4 8UW
United Kingdom
T +44 (0)24 7652 3706
F +44 (0)24 7652 4337
E Int.office@warwick.ac.uk
W www.warwick.ac.uk/io

Study Abroad
T +44 (0)24 7652 3706
E erasmus@warwick.ac.uk
E visiting@warwick.ac.uk
E exchange@warwick.ac.uk

Warwick International Foundation Programme
T +44 (0)24 7652 3003
E ifp@warwick.ac.uk

Immigration Advice
T +44 (0)24 7652 3706
W www.warwick.ac.uk/immigration/connect/form

Welfare
T +44 (0)24 7657 3721
E internationalsupport@warwick.ac.uk

Regional contacts
Africa
T +44 (0)24 7652 4982
E mena@warwick.ac.uk
E africa@warwick.ac.uk

Australasia
T +44 (0)24 7657 2686
E australasia@warwick.ac.uk

East Asia
T +44 (0)24 7652 8300
E eastasia@warwick.ac.uk

Europe, Russia and Central Asia
T +44 (0)24 7652 4982
E eurusca@warwick.ac.uk
E UKInternational@warwick.ac.uk

Latin America
T +44 (0)24 7652 8300
E latinamerica@warwick.ac.uk

Middle East
T +44 (0)24 7652 8299
E mena@warwick.ac.uk

North America & Caribbean
T +44 (0)24 7657 2686
E northamerica@warwick.ac.uk
E caribbean@warwick.ac.uk

South Asia
T +44 (0)24 7657 2686
E southasia@warwick.ac.uk

South East Asia
T +44 (0)24 7652 8299
E seasia@warwick.ac.uk
warwick.ac.uk/immigration