Welcome to Warwick!

Congratulations on starting at Warwick in 2016. We’re looking forward to welcoming you.

This guide contains lots of useful information from enrolling and setting up your email account to feeling at home on campus and beyond. You can read this guide in conjunction with our website for new students, warwick.ac.uk/welcome, to learn more about studying at Warwick and where to go if you have any questions.

International students can find further information in the International Guide.

I am delighted to welcome you as part of an exceptionally talented community of individuals joining us from different walks of life, and from many different countries and continents. At Warwick you will work alongside world-class professionals and utilise our state-of-the-art facilities, but I would also encourage you to make use of the diversity and experience that you bring to each other.

We are what our students make us and I know you will make a great contribution to Warwick – to the knowledge we create, and the community that we are. I look forward to meeting you in person at one of our many welcome events.

Professor Stuart Croft
Vice-Chancellor and President
Getting Started

Getting Started activities

As part of your preparations, why not try our getting started activities, designed specifically to help you discover your way around and learn more about Warwick.

Checklists

The steps below guide you through what to do before and when you arrive.

Before you arrive

☐ Upload a photo for your University card
☐ Complete your course registration
☐ Register for your IT Services Account
☐ Pay your fees
☐ Complete online Health Centre registration
☐ Find out about our welcome events
☐ Discover campus with our interactive map
☐ Join in on social media

When you arrive

☐ Collect the keys for your accommodation
☐ Collect your University card
☐ Register with a local doctor’s surgery if living outside our Health Centre catchment area
☐ Visit the Students’ Union

Suggested Week 0 activities*

Join in our Welcome to Warwick week

Suggested Week 1 activities*

Attend the Vice-Chancellor’s Welcome Event
Visit our Fairs:
  ▶ Societies Fair
  ▶ Sports Fair
  ▶ Volunteering Fair
Visit the Library
Check out Students’ Union events

*As our course start times vary, your department may also have made arrangements to welcome you in Week 0 and Week 1.
Enrolling and Registering with IT Services

Enrolling at Warwick

Before you arrive:
- Submit a photo for your University card
- Complete your course registration
- Register for an IT Services Account
- Access the Enrolment Dashboard and complete your other pre-arrival tasks

When you arrive:
- Collect your University Card
- For students from outside of the UK or European Economic Area: collect your Biometric Residence Permit

Submitting a photograph for your University card

Your University card is used to gain access to buildings and services around campus and also acts as identification. You should receive a request to upload a photograph over the summer. Please upload your photo before 31 August or your University card may not be ready when you arrive on campus.

If you have not received a request to upload a photo, please use the website above.

Completing your course registration

We’ll send you an email before your course starts inviting you to begin the course registration process. You should normally receive this between four and six weeks before the start date of your course.

If you haven’t studied at Warwick before, we will create a temporary password for you so that you can begin the online course registration process. To request this password you will need:
- Your Warwick University ID number (the seven-digit number found on your formal offer email)
- Your date of birth
- Your family name/surname
- Access to your personal email address (we’ll send your temporary password to the email address you have previously registered with us).

When you log in for the first time, you’ll be able to set your own password and begin your course registration.

Registering for an IT Services Account

Please refer to the instructions on page 10 to register for your IT Services Account.

Accessing the Enrolment Dashboard

Once you have completed your course registration and set up an IT Services Account, you will be able to view your enrolment dashboard. The dashboard lists a number of other activities that we recommend you complete before you begin your studies.

Registering with the Health Centre

If you’re living on campus or within the catchment area, we encourage you to register with our campus-based National Health Service (NHS) Health Centre. You will be able to register online as one of the activities on your Enrolment Dashboard.

Problems enrolling?

If you encounter any problems with the enrolment process, please visit warwick.ac.uk/enrolment/faqs to see our frequently asked questions and get help from the Enrolment team.
Students from outside the European Economic Area
You must provide a valid passport and your original valid visa or other immigration permission, which permits study. We will ask you to upload a copy of these documents when you complete your online course registration so that we comply with Home Office UK Visas and Immigration regulations. You will need to bring your original passport, visa and UKVI decision letter (as applicable) with you when you arrive.

Tier 4 visa holders
If you hold a Tier 4 (General) Student visa, your sponsor must be the University. If you used a CAS (Confirmation of Acceptance for Studies) issued by another institution to obtain your Tier 4 visa, you must apply for a new Tier 4 visa using a CAS issued by the University of Warwick. You will need to do this before you can complete enrolment and begin your course. If you have a visa application in progress, please refer to the enrolment section of the Immigration Service website. We strongly advise that you obtain appropriate immigration permission that allows study at the University of Warwick before you are due to enrol.

If your course lasts more than six months, and you were granted your visa from overseas, you will need to present a number of documents: your original 30-day travel visa (issued inside your passport), your Home Office decision letter, and your Biometric Residence Permit, unless you will be collecting this from us.

Collection of Tier 4 Biometric Residence Permit (BRP) cards
If you used the University’s delivery code, included in your CAS, you should be able to collect your Tier 4 BRP card when you first arrive on campus. If you will have dependants joining you please complete the form on our website. If you did not choose delivery to Warwick you will need to collect your BRP card yourself. To do this, please follow the instructions in the Home Office decision letter and present your BRP card at enrolment together with your original passport.

Students with permanent residency or indefinite leave to remain
If your passport is for a nationality that would normally require immigration permission to study in the UK, but you have permanent residency or indefinite leave to remain in the UK, you must provide your original passport and any other immigration documentation that confirms your residency status, such as a BRP card.

We will take a copy of your passport and any other immigration documentation when you arrive so that we comply with UKVI regulations.

If you are seeking asylum, or have been granted refugee status, and you do not have a passport, you must provide:

- An acknowledgement letter from either the Home Office or your immigration solicitor, which confirms you have valid permission to be in the UK with no prohibition on studying
- Your refugee application card
- Immigration status document complete with leave to remain vignette.

Your passport is with the Home Office
If your passport is with the Home Office as part of an in-progress visa application, you must provide:

- A copy of your previous visa
- AND one of the following:
  - A fully online Tier 4 application cover sheet
  - A letter from the Home Office requesting biometric enrolment as part of a UK visa application
  - A letter from the Home Office confirming that an application for leave to remain in the UK has been approved.

If your new visa application was submitted after the expiration date of your previous visa, or you cannot provide a copy of your previous visa, you may not be permitted to complete enrolment and begin your course until we can confirm whether your new visa application is likely to be valid. It is very important that you retain a copy of your previous immigration permission and bring it with you to enrolment.
Registering for an IT Services (ITS) Account and your ‘@warwick.ac.uk’ email address

- helpdesk@warwick.ac.uk
- warwick.ac.uk/welcome/enrol

You should complete online course registration before you register for your ITS Account and email.

At the end of the course registration process, click ‘Register for IT Services Account’. To register later go to warwick.ac.uk/register

Your University email is the only one we’ll send official messages to so check it regularly. If you choose to forward this email to another address, make sure spam filters don’t prevent emails getting through. We’ll use it to notify you of things like re-enrolment dates, exam registration, and fees or bursaries information.

Once you have an ITS Account, you’ll be able to purchase tickets for the Students’ Union events, join Warwick Sport and register for modules.

IT Services will never ask you for your ITS Account details and password via email. For advice on ‘phishing’ emails and other threats, see warwick.ac.uk/gov/informationsecurity/working_practices

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Fees and Finance

Student Finance

- warwick.ac.uk/studentfinance

Paying fees

Once you have completed your course registration, you can see your statement, pay fees and set up a Direct Debit at warwick.ac.uk/evision. You can find more information about paying your fees (for tuition, accommodation, etc.), contact details and a list of frequently asked questions at warwick.ac.uk/studentfinance/faq

Student Funding

Student Funding Team

- 024 7615 0096
- studentfunding@warwick.ac.uk
- warwick.ac.uk/studentfunding

The Student Funding Team can help you with all aspects of financial support. This includes government grants and loans, as well as scholarships and bursaries offered by the University.

Postgraduate Loans

- gov.uk/studentfinancessteps

If you’re starting a postgraduate Master’s course from 1 August 2016 and ordinarily live in England, you may be able to apply for a Postgraduate Loan of up to £10,000 to help with your course and living costs.

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Budgeting and financial difficulties

- warwick.ac.uk/studentfunding
- warwick.ac.uk/hardshipfunds

For help managing your money, visit our website or download the Warwick Student Budget Calculator app. If you do find yourself in financial hardship or with particular financial concerns, please come and speak to us so that we can help. Hardship funds may be available to help UK students and an emergency fund is also available for international students as a last resort.

If you need help with budgeting or have financial concerns, please speak to the Student Funding Team, Student Support Services or the Students’ Union Advice Centre.
Welcome to Warwick

warwick.ac.uk/welcome

Welcome to Warwick

Our website for new students takes you through the stages of enrolment, explains what to do when you arrive and introduces you to our services and opportunities.

MyWarwick

warwick.ac.uk/students

Want to stay up-to-date on University news and events? Keep an eye on your inbox for our fortnightly newsletter or head to the website - it’s updated daily and has useful links in one place to help you find the information you need.

Your student record

warwick.ac.uk/evision

In the online Student Records system, you can update your record, pay tuition and accommodation fees, and register for modules. Your department will tell you when module registration is open.

Your academic department

For information about your course and course induction, it’s a good idea to check the website for your academic department. WBS students can refer to my.wbs.ac.uk

Student Blogs

studentblogs.warwick.ac.uk

warwick.ac.uk/pgblog

phdlife.warwick.ac.uk

Our Student Blogs are all written by current students living on and off campus. They share their thoughts, opinions and insights on both their academic and social lives, and hopefully capture what it’s like to be part of our community.

Social media

We’d love to hear from you as you get ready to start your course – whether you have a question or you just want to say hi, please get in touch.

You can find us at:

warwickuniversity

@warwickuni

@universityofwarwick

#warwick2016

There will be a #warwick2016 banner in your Welcome Pack - post a selfie of you with the banner on Twitter or Instagram using #warwick2016 so we can say hello and so you can connect with other freshers. We’ll also be posting useful information and reminders in the build-up to the start of term using #warwick2016.

Accommodation

We recognise how important accommodation is to your success at Warwick and plenty of advice is available to help you find the perfect place to live. You might wish to apply to Warwick Accommodation, the University’s accommodation service, or prefer to seek housing in the private sector.

There is high demand for University-managed accommodation, so we strongly recommend applying before the priority deadline of 31 July.

Warwick Accommodation

warwick.ac.uk/accommodation

Warwick Accommodation manages off campus properties in Coventry, Kenilworth and Leamington Spa as well as campus halls of residence. We also have agreements with Liberty Living and Study Inn for over 500 high quality en-suite rooms in Coventry.

Your offer of accommodation

If you’ve applied to us for accommodation, we’ll send you an email in August or September. To make sure your email doesn’t get lost in a spam or junk mail folder, please add these email addresses to your safe list or email address book:

accommodation@warwick.ac.uk
accommodationoffers@warwick.ac.uk
accommodation2@warwick.ac.uk

If we’re able to offer you University-managed accommodation you will receive a contract. This will contain all the information you need regarding your accommodation fees, which you will need to pay by Direct Debit. For details visit warwick.ac.uk/studentfinance/makingpayments.

As part of your accommodation offer we’ll also send you detailed instructions for moving into your new home.

Connect with us

Connect with us
Accommodation for couples and families

There is very limited accommodation available for students with families. For more information visit warwick.ac.uk/accommodation/staff.

Packing

Please see warwick.ac.uk/welcome/checklist for recommended items to bring when moving into Warwick Accommodation. For those of you joining us from overseas, there is further information in the International Guide about what not to bring through an airport when arriving in the UK.

Please see warwick.ac.uk/studentaccom for details of what is provided in our halls of residence and off campus properties.

Accommodation on campus

Bed linen and kitchen items

You’ll be provided with a bed sheet, duvet, duvet cover, pillow and pillowcase. All hall kitchens contain at least one cooker, microwave, fridge/freezer, toaster, kettle and ironing board. So you’ll just need your own iron, crockery, cutlery, pots and pans.

Unless you have a medical reason and prior permission from Warwick Accommodation, kitchen appliances can’t be used in your bedroom, though you can use them in the kitchens. There are plenty of places to buy kitchen items either on or close to campus. The Rootes Grocery Store on campus stocks a selection of kitchen utensils, cutlery, crockery and glassware.

RLT – Residential Life Team

📞 024 7657 5570
✉️ studentsupport@warwick.ac.uk

Members of the Residential Life Team live alongside you in your halls of residence. Their role is to support your well-being and encourage a sense of community. In doing this, they also provide guidance on rules and expectations within your accommodation. You can speak to them if you need advice or someone to talk to.

If you have difficulty settling in, then please speak to a member of the Residential Life Team. If, after a few weeks, you find you’re still unhappy, they may refer you to our other Support Services to help you adjust to life at university. In some circumstances you can request to move to a different room within your halls or make a request to transfer to another hall of residence altogether.

Accommodation in the private sector

 Orc warwicksu.com/advice/housing
 Orc warwicksu.com/forums/topiclist/630
 Orc warwick.ac.uk/privatelodgings

Before you start looking for privately-rented accommodation take some time to understand the process and your legal position. Our Students’ Union Advice Centre provides several informative guides to help you with this: House Hunting, Moving Off Campus and Right to Rent Checks. The website also hosts a forum for students looking for new housemates.

You may also like to use the lodgings list maintained by Warwick Accommodation. This list has details of rooms available in private houses. Please be aware that these lodgings are not vetted by the University.

Many public websites also cater for students seeking accommodation and we have listed some below. Please remember, anyone can place adverts on these public websites so the offers of accommodation may not be genuine. Always view a house or room before you enter into a contract. If you choose to use a relocation agency, make sure they are a member of ARP, the Association of Relocation Professionals.

 Orc spareroom.co.uk
 Orc gumtree.com
 Orc rightmove.com

Right to Rent checks

 Orc warwicksu.com/advice/housing/righttorentchecks

New Right to Rent checks started this year. These checks apply if you’re renting private accommodation not managed by the University. You will need to prove that you are in the UK legally and have the right to rent. See the Students’ Union Advice Centre website for further information.

Short-stay accommodation

 Orc www.visitcoventryandwarwickshire.co.uk

If you’re unable to visit the area to secure permanent accommodation ahead of the start of your course, you may need to find temporary accommodation. There are many excellent hotels and bed and breakfasts in the local area.
Arriving on campus

Getting here
For directions and traffic information, see warwick.ac.uk/visit

Arrival instructions and key collection
We’ll send you arrival instructions with your offer of accommodation. These will confirm which car park to use and where to collect your keys. If you’re arriving between 9:30am and 4:00pm on 24 and 25 September or 1 and 2 October the key collection point will be close to your hall.

If you arrive outside of these hours please collect your keys from Student Reception in Senate House, which will be open 7.00am until 3.00am from 26 September until 24 October.

Collecting your University card - living on campus
warwick.ac.uk/enrolment/cardcollection
If your course starts before Saturday 24 September, your University card will be provided to you as part of your course induction.

If your course starts on or after Saturday 24 September, your University card will be given to you when you collect the key for your residence.

Kitchen meetings
A member of the Residential Life Team will arrange a kitchen meeting during your first weeks. This is your opportunity to meet your tutor and other students from your block. It’s also an opportunity to share information on using the kitchen equipment, make sure you know the fire procedures, and lay basic ground rules on how best to share the kitchen.

Receiving parcels and post
warwick.ac.uk/studentpost
If you’re living on campus, including Westwood campus, your address is:
Your full name as shown on your University card
Your residency / block / flat / room
University of Warwick
COVENTRY
CV4 7ES
Including your University card number with your postal address may help speed up delivery.

Letters are delivered to your block by 1pm Monday to Saturday during term time. Larger items, such as parcels and ‘signed for’ or courier post, are kept at the Student Post Room on Westwood campus. You’ll receive a notification e-mail when your parcel arrives. Please check your e-mail spam/junk folders from time to time.

Please bring your University card when you collect your parcel.

Parcels with a tracking number can be tracked at warwick.ac.uk/tracking. Once your parcel has arrived, you can collect it without waiting for the notification; just make a note of the location reference.

Our campus shuttlebus can take you to the Post Room during its term-time opening hours:
Monday–Friday: 10:30am–6pm
Saturday: 10am–3pm
For shuttlebus times, check warwick.ac.uk/shuttlebus
Arriving off campus

Planning your journey

If you’re living off campus, you may find the traveline.info website useful for planning your journey.

Warwick Accommodation

Arrival instructions – off campus accommodation

You can arrive at any time from the start date of your contract. Collect your keys from Student Reception in Senate House. Opening hours are on our website warwick.ac.uk/accommodation/reception

We will email you arrival instructions which include information about what to do when you move in – for example, setting up utility bills and a broadband account.

Liberty Living and Study Inn – arrival instructions

If you are allocated to off campus accommodation managed by Liberty Living or Study Inn they will contact you directly with information about how to accept their contract. They will then send you arrival instructions.

Privately rented accommodation

Arriving

Your landlord or letting agent will be able to provide information about collecting your keys and when you should arrive.

Collecting your University card - living off campus

If your course starts before Saturday 24 September, your University card will be provided to you as part of your course induction.

If your course starts on or after Saturday 24 September, you can collect your University Card from Student Reception in Senate House, 8am-11pm. We recommend you collect your card soon after you arrive, as it provides access to buildings and other facilities.

Registering with a doctor’s surgery

If you’ll be living off campus, please locate your nearest doctor’s surgery and register with them.
Welcome to Warwick Week

warwick.ac.uk/welcometowarwick

24-30 September

You’re warmly invited to join our Welcome to Warwick week taking place between 24-30 September. We hope that during this week you’ll settle into your new home, make new friends and adjust to living and studying at Warwick. You’ll be able to collect your University card and, for international students, receive support on registering with the police, opening a bank account and collecting your Biometric Residence Permit (BRP).

This is the perfect opportunity to familiarise yourself with campus, the surrounding area, our facilities and support services. Over one third of our students come from overseas so you’ll meet a wide range of people from different backgrounds and cultures. We hope you’ll take this opportunity to learn from each other and develop new friendships.

All events are optional but we encourage you to participate as much as you wish. There is also the option of paying for on-campus accommodation, a food package and/or transport from the airport if you would like to. Your department may also be running events during this week.

For further information, a timetable of events and booking forms, please visit warwick.ac.uk/welcometowarwick

Saturday 1 and Sunday 2 October

The majority of our undergraduate students arrive on campus over this weekend. It’s a busy time with plenty on offer for all of our students.

Things to do

Students’ Union (SU) - Arrivals Weekend marks the start of Freshers’ Fortnight, a vibrant two-week entertainments programme to welcome you to Warwick. You can: join one of our many societies and sports clubs at the Societies and Sports Fairs during week 1 of term; socialise with new friends at the Copper Rooms; and hang out at any of the SU’s bars, pubs and coffee shops.

Music Centre - over Arrivals Weekend, meet us at our stall in the Students’ Union and find out what we offer.

Chaplaincy - the Chaplains look forward to welcoming new students over free refreshments in the Chaplaincy between 11am-4pm on Saturday 1 October. In addition, you’re invited to come and meet the Chaplains over breakfast on Sunday 2 October between 9.30-11am.

Vice-Chancellor’s Welcome Events

The VC, Stuart Croft, also hosts welcome events for new students. Please join him at 9am on 4 October in the Studio, Warwick Arts Centre.

“The first-fortnight activities will be an excellent opportunity to meet others in the same boat, as well as those who are seasoned veterans at the whole postgraduate game. There is no-one better for advice than those who have just gone through the process on which you are about to embark.”

Thomas Bray, History
Getting Around

Interactive campus map
[link] warwick.ac.uk/interactivemap
This map allows you to browse and search for different locations on campus. You can search for buildings and room numbers, view floor plans, and plan your route from room to room or building to building. It also shows you step-free routes suitable for wheelchairs, undercover routes for avoiding rain, and the location of disabled toilets. You’ll also find images of campus buildings and rooms, and links to Google Street View.

Take our interactive map quiz and see how it can help you find your way around:
[link] warwick.ac.uk/welcome/undergraduates/findingyourway

Public transport

Train timetables and booking
[link] nationalrail.co.uk
Just over a mile from the northern edge of Warwick’s main campus is Canley train station. This is on the line between Birmingham and Coventry and usually has two trains an hour in either direction Monday to Friday. Coventry train station has regular services to Birmingham and London and runs hourly services to Leamington Spa with a journey time of 12 minutes.
The free Warwick campus shuttlebus includes Canley train station on its route at peak times:
[link] warwick.ac.uk/shuttlebus
[link] @UOW_Shuttlebus

Bus services
[link] nxbus.co.uk/coventry
[link] www.stagecoachbus.com
There are two bus companies that operate buses to and from Warwick’s main campus: National Express Coventry and Stagecoach Warwickshire.
You can catch buses from our central bus interchange adjacent to the Arts Centre and Central Plaza. Bus stops are also located at various points on campus.
Buses travel from campus to Coventry, Leamington Spa and Kenilworth. Approximate journey times are as follows:
To Coventry City Centre – 15-30 minutes
To Leamington Spa – around 35 minutes
To Kenilworth – around 10 minutes
For timings, please visit warwick.ac.uk/about/environment/transport/buses
Do be aware that many of the buses require exact change in coins. Find out more about tickets and passes at networkwestmidlands.com/tickets-and-passes
For more tips on using the buses visit warwick.ac.uk/welcome/warwicklife

Coaches
[link] nationalexpress.com
[link] uk.megabus.com
Coventry’s national coach services include National Express and Megabus. National Express operates several routes from Pool Meadow Bus Station in Coventry City Centre, which has bus links with campus. Megabus has a number of stops, including Cannon Park Shopping Centre, which is a 10-minute walk from central campus.
Getting to Wellesbourne campus

The W2 bus service operates weekdays between central campus and Wellesbourne via Leamington Spa. For timetabled information and fares, see traveldecourcey.com.

Car parking and car sharing

carparking@warwick.ac.uk
warwick.ac.uk/parking

Campus parking is very limited, with parking restriction schemes also in place in the surrounding residential and commercial areas. There are circumstances where you may apply for permission to park on campus, for example, if you have a disability, but in general we would advise you not to bring cars onto campus. Instead we encourage you to take advantage of the public transport links to campus.

We also have a dedicated student car share scheme for those living off campus. Learn more at warwick.ac.uk/takeamate.

Cycling

warwick.ac.uk/directions/bike
warwick.ac.uk/directions/walking

Warwick campus is great for cycling with plenty of secure cycle parking facilities and a network of cycle paths to explore the local area. Those living in Coventry or Kenilworth may prefer to walk or cycle to campus.

We even have our own cycle hire scheme called ‘UniCycles at Warwick’. You can hire one of 50 bikes from nine stations to travel on and off campus for as little as 50p for 30 minutes. See warwick.ac.uk/uni-cycles.

Bike maintenance

Bike maintenance and repair service is supplied by Bikewrench every Friday from 9am to 4pm during term time on the Piazza by the Students’ Union. Students receive special rates for any repair work and parts.

Taxis

A taxi rank is located in Health Centre Road and very close to the Students’ Union and Piazza. Licensed taxis wait there throughout the day and into the evening.

The Local Area

Our campus is on the border of Coventry and Warwickshire, close to Coventry City Centre and within easy reach of the towns of Kenilworth, Royal Leamington Spa, Warwick and Stratford-upon-Avon.

Coventry

You’ll find plenty to do in Coventry - there’s good shopping and an entertainment complex with a multi-screen cinema and an ice rink. To the north of the city is the Ricoh Arena, a major sport and entertainment venue. There’s plenty to discover in Coventry too, at historic sites including Coventry Cathedral, St Mary’s Guildhall and Medieval Spon Street. You can also explore the city’s more recent heritage at the Transport Museum, Music Museum and Herbert Art Gallery.

Earlsdon and Canley are areas of Coventry where many of our students choose to live. Canley is a short walk or cycle ride from the University, whilst Earlsdon is slightly further away (around 20 minutes by bus or 15 minutes cycling). Both have a choice of shops and you’ll find several good pubs in Earlsdon.

Kenilworth, Leamington Spa and beyond

We’re also right alongside the beautiful Warwickshire countryside. The historic town of Kenilworth, with its stunning castle ruins, is not far from campus by bus. Beyond Kenilworth, you’ll find the larger towns of Royal Leamington Spa and Warwick. Many of our students live in Leamington, so it has great bus links to campus. Leamington is an elegant Regency town with a wide choice of cafés, restaurants and shops, and Warwick is steeped in history - its Castle is one of the UK’s most popular visitor attractions.

World-famous Stratford-upon-Avon is nearby and a real ‘must-do’ during your time at Warwick.

“The two main places Warwick students live if they choose not to live on campus are Leamington Spa and Coventry. Being a large town and even larger city respectively, there are many jobs available. Leamington Spa pulsates with student life, and the local businesses regularly employ students.”

Christopher Sanders-Jolliffe,
English and Comparative Literary Studies
Academic department inductions
In your first weeks your academic department will provide you with the information you need to get started with your studies. This may take the form of a welcome reception, introductory lectures and a departmental handbook. You might also have an induction to the Library, as well as to any other facilities you may use during your time at Warwick, such as laboratories or specialist software.

Timetables
Your personalised timetable can be displayed in a variety of ways and this will depend on your department. See the department list at warwick.ac.uk/centraltimetabling/studenttimetable
To start with you’ll just see core lectures. After online module registration opens, your timetable will be updated to reflect the optional modules you’ve chosen. Your department will organise smaller group sessions such as seminars.
If you have any questions about your timetable please contact your academic department in the first instance.

Personal Tutors
Personal Tutors are academic members of staff assigned to all those undertaking taught courses. They assist you with induction into Warwick life, provide feedback on academic progress, and offer pastoral support. You can speak to your Personal Tutor about course changes, module choices, study problems, or anything else that affects your ability to study.
Research students will also have a named member of staff responsible for offering pastoral care, though they may not be referred to as a ‘Personal Tutor’.

Dean of Students
Our Dean of Students works closely with Student Support Services and our Senior Tutors to provide academic pastoral support and enhance the Personal Tutoring system.

Student-Staff Liaison Committees (SSLCs)
Student-Staff Liaison Committees (SSLCs) consist of staff and student representatives, also known as Course Reps, and give you the opportunity to feed back to your department. Your Course Reps act as the bridge between students and staff, conveying any concerns you may have and working on your behalf. SSLCs also provide a forum for academic staff to explain the reasons behind departmental and academic decisions. The SSLC system is coordinated by the Students’ Union’s Education Officer.
The Students’ Union’s new annual Course Rep Awards recognise the great contribution that Course Reps make to your experience at Warwick.
Library

warwick.ac.uk/library
studyblog.warwick.ac.uk
@WarwickLibrary

Invaluable for your time at Warwick, the Library offers so much more than books and study spaces. It gives you access to: expert staff and services; a programme of wellbeing activities; and skills development sessions to equip you for your course and the world beyond Warwick.

The Library has a growing collection of over 1.3 million books, over 150,000 online resources including e-books and e-journals, and numerous digital resources. There is a dedicated team of Academic Support Librarians who can help you to make the most of the Library’s resources and provide consultation sessions if you need extra help.

The first two floors encourage informal and collaborative working whilst the extension building and upper floors are discrete and quiet, ideal for research, revision and writing. You’ll also find group and individual study zones, presentation facilities and equipment such as computers, plasma screens and interactive smart boards.

Get Started sessions

Get Started sessions help you familiarise yourself with facilities, meet staff and find out more about your course resources.

Learning Grids

warwick.ac.uk/library/spaces

Our Learning Grids are located across campus and include a Learning Grid in Leamington Spa. The grids allow you to work individually or in groups with facilities to help you create videos, posters and presentations.

Teaching and Learning Building

It’s an exciting time to be studying at Warwick as our Teaching and Learning Building opens in the autumn term. Here your teaching and studying will be supported by new resources and learning spaces.

Graduate School

024 7657 5533
graduateschool@warwick.ac.uk
warwick.ac.uk/gsp

The Graduate School is a source of information and support outside your academic department. We can provide information on funding your course and opportunities to improve your transferable skills. If you’re a research student we can guide you through the University’s processes such as temporary withdrawal, moving from full-time to part-time study, or your final examination.

We also want to know what you think of your time at Warwick. We run student experience surveys and use your feedback to enhance your experience and our community.

At the start of your time with us and throughout the year, we organise many events including postgraduate lunches. Keep an eye on our events calendar to find out what’s being planned for you.

Student Careers and Skills

Developing your skills

warwick.ac.uk/careersandskills

Our Student Careers and Skills department offers dedicated postgraduate skills programmes and careers advice to support your academic and professional development. Choose from our wide range of free workshops, fairs, activities, online resources and one-to-one support, with plenty of opportunities to meet other postgraduates and build your employability.

Visit us in the Learning Grid in University House or see the website for further details.

Skills programmes

warwick.ac.uk/academicwriting
warwick.ac.uk/maskills

The Academic Writing Programme can help you write clear, persuasive assignments and dissertations: essential to your academic success.

The Masters Skills Programme will help you adjust to postgraduate study, develop your research skills and boost your employability. You can also gain recognition through the Warwick Skills Portfolio Award.

Details of the Research Student Skills Programme can be found on page 31.

Please note that our skills programmes are being updated and may be subject to change.

“...”

"The Library website is full of great resources. You use Encore to search for books, journals, articles, DVDs - any resources the Library holds. And the Warwick Academic Writing Programme has lots of useful information."

Thomas Bray,
History

Get experience

myAdvantage.warwick.ac.uk
warwick.ac.uk/workexperience

Find work experience through our online jobs portal, including part-time work to fit around your course and a bursary to support unpaid work. You can also explore 8,000 paid and volunteer roles on campus through the Experience Pool.

Enterprise

warwick.ac.uk/enterprise

Student enterprise and entrepreneurship are key to our culture and values. If you want to start your own business or develop enterprise skills which will make you stand out from the crowd, we can help you.

Careers support

Decide what you want to do next: identify your skills and strengths and explore your career options through one-to-one advice and online resources.

Research jobs and employers: search thousands of vacancies on myAdvantage, meet employers on campus, and talk to Warwick graduates from your department.

Make effective applications and prepare for interviews: use our online resources, get one-to-one advice on your CV and applications, or take part in interview practise.

Be aware that many graduate job applications open in the summer before you arrive, so, if you’re taking a one year course, do start planning early.

Careers support is available after graduation.
Succeeding in a global environment

warwick.ac.uk/interculturaltraining

We’ve developed an intercultural training programme which is the perfect complement to the intercultural experience of living and studying at Warwick.

Institute for Advanced Teaching and Learning (IATL)

warwick.ac.uk/iatl

IATL encourages you to experience different ways of learning and developing. In practical terms, this means that we host interdisciplinary cross-faculty modules and fund teaching and learning projects for both staff and students.

Postgraduate modules running in 2016/2017:

- ‘The Medical Mind in Literature and Culture’ (15, 20 or 30 CATS)
- ‘Experimental Ecologies in Practice’ (15, 20 or 30 CATS)
- ‘Thinking Water’ (10, 15, 20 or 30 CATS)

We also offer funding for collaboration, research and performance projects. Last year we distributed more than £20,000 in grants.

We would love to hear about your ideas for 2016/17. Further details are available at:

warwick.ac.uk/iatl/funding/students

“Take up the offer of the courses that are available to you, either through the Centre for Lifelong Learning or IT Services or Student Careers and Skills. These have helped me through my degree. If your IT skills aren’t great you can learn how to use software, or you can get help with study skills, reflective writing, academic writing and many more.”

Rachel Thompson, Centre for Lifelong Learning

Research Students

Your supervisor

warwick.ac.uk/gsp/guidingyouthrough/guidelines/studentprogress

As a student studying for a research degree, your supervisor, or supervisory team, will be your main point of contact in your academic department. Their role is to support you in shaping, honing and refining your ideas and vision for your research. Their role as a critical friend will help you to discover new areas that support your research; to access new networks; and to produce a high-quality piece of original research. Your supervisor will help you to navigate the University and your research; something that is inevitably rewarding as well as challenging.

Research Student Skills Programme

warwick.ac.uk/pgskills

warwick.ac.uk/effectiveresearcher

Our programme is designed to help you meet the demands of your research degree, professionalise as a researcher and develop your skills along the way. We encourage you to attend ‘How to Be an Effective Researcher’, our one-day introductory workshop for new research students. The day is designed to help you to make the best possible start to your research career. It will allow you to meet fellow researchers; help you gain skills and confidence in planning your project; understand how to work effectively with your supervisor; and consider how to communicate the value of your research.

“I found that getting into a routine… and dedicating different days to different activities a good way of juggling my commitments. It meant I always knew what I was supposed to be doing on a given day, and so made me much less wasteful with my time.”

Simon Collier, Classics and Ancient History
Professional development

warwick.ac.uk/pgrdevelopment
pgrdevelopment@warwick.ac.uk

As a doctoral research student at Warwick, you’ll be expected to spend at least three days per year developing your transferable skills. Doing so promotes a broad and flexible skill set that will complement your research and enhance your employability. Warwick has a diverse range of professional development opportunities facilitated by a range of expert trainers.

Wolfson Research Exchange

warwick.ac.uk/researchexchange

The Wolfson Research Exchange (REx) is located on the third floor of the Library, and provides a space for all Warwick researchers to network, collaborate and read. PhD students to established researchers are all welcome. The REx also hosts hundreds of researcher-led events a year.

Support with teaching

warwick.ac.uk/pgr_teach

If you’ll be teaching at Warwick alongside your studies, you can access training courses run by the Learning and Development Centre. You can sign up for a one-day workshop, ‘Introduction to Teaching and Learning in Higher Education.’ Once this is completed, and if you teach for at least fifteen hours, you can undertake the ‘Academic and Professional Pathway’ for postgraduate researchers, a teacher development course with the option of gaining academic credit.

There are also networks you can join such as the Talking Teaching Forum, the Widening Participation Forum and the Technology Enhanced Learning Forum.

Careers support

warwick.ac.uk/careersandskills

Our Student Careers and Skills department offers dedicated careers support, including a PhD employer networking event and events on academic and non-academic careers. We can also help you enhance your profile through an online ePortfolio and opportunities to showcase your work at researcher events.

IT Services

Help with IT

024 7657 3737
helpdesk@warwick.ac.uk
warwick.ac.uk/its

Walk in and see us at the IT Services Help Desk on the first floor of the Library (open 9am–5:30pm Monday to Friday). Information leaflets are available in the Library and at warwick.ac.uk/helpdesk/leaflets

You can also ask a question any time via the online ITS Help Desk at warwick.service-now.com/ess

Internet access

To access Wi-Fi, you first need to register for an ITS Account.

Every student bedroom on campus has access to the residential Wi-Fi network ‘resnet-secure’. In case you have problems accessing this we’ll leave a network cable in your room ready for when you arrive.

ResNet is governed by an Acceptable Use Policy, which includes restrictions on peer-to-peer file sharing and illegally downloading copyrighted materials. Read the policy at warwick.ac.uk/resnetaup

Elsewhere on campus, you can use the ‘hotspot-secure’ network. For a list of Wi-Fi networks and instructions on how to connect, visit warwick.ac.uk/wireless

Computer work areas and printing

To use a printer in the computer rooms, you’ll need to buy printer credits. You can buy credits with a debit or credit card at warwick.ac.uk/printrc. If you don’t have a card, you can pay with cash at the Office for Global Engagement. We also run a wireless printing service, where you can print to any ITS-run printer from your personal devices. See warwick.ac.uk/wirelessprint

For a full list of computers and printers on campus, visit warwick.ac.uk/findpc or warwick.ac.uk/findprinter

Student discounts on Apple purchases

You can get discounts when purchasing Apple products through the Apple Store for Education. Visit store.apple.com/uk/mac/education

Software

You’ll receive a free Microsoft Office 365 Pro Plus subscription while studying at Warwick. You can download the latest versions for PC, Mac and mobile devices. See warwick.ac.uk/office365proplus

To view the full list of available software and installation instructions, visit warwick.ac.uk/software/list

For software not provided by the University, you can buy licences with a student discount. For the full list visit warwick.ac.uk/software/licences
Our community thrives on collaboration between individuals, and the respect we show for each other’s opinions and values. We aim to stimulate your intellectual curiosity and provide the facilities to help you work collaboratively with your fellow postgraduates and academic staff.

**The Postgraduate Hub**
[warwick.ac.uk/pghub](http://warwick.ac.uk/pghub)

The PG Hub is at the centre of postgraduate life at Warwick. It is located on the ground floor of Senate House and provides a space for postgraduates, both taught and research, to work, socialise and access support. There is a staffed help desk, bookable study rooms, and even a relaxation room for you to recharge and refresh. We run regular skills sessions to assist you through your time at Warwick, as well as hosting various cultural and social events giving the space a great sense of community.

**Grad Deck**
[warwick.ac.uk/services/studentsupport/graddeck](http://warwick.ac.uk/services/studentsupport/graddeck)

Located on Scarman Road near Heronbank and Lakeside residences, the Grad Deck is a flexible space tailored to postgraduate students’ needs. There is an area where you can sit and relax, a self-catering kitchen which includes tableware, cooking utensils, fridge, microwave and dishwasher. Dining tables and chairs are provided, with an outside decking area with seating. Remember to book ahead.

**The Students’ Union**
[warwicksu.com](http://warwicksu.com)

A big part of your life at Warwick will be the Students’ Union (SU). The SU is independent of the University and run by students, for students. It is part of the National Union of Students (NUS), and exists to ensure that you get the most out of your time at university. The SU is a not-for-profit organisation that operates to assist students – offering advice, running events, and supporting student activities. It also has a nightclub (the Copper Rooms), and several bars and food outlets operating on its premises. Every student is automatically a member of the Union and is very welcome in it!

**Representing students**

The Students’ Union is led by a team of seven students elected by the student body to spend a sabbatical year working at the Students’ Union. The ‘Sabbs’, as they are known, are either recent Warwick graduates or taking a year out from their studies to work full-time representing and supporting students. There are also part-time officers who fulfil their roles alongside their courses. Student officers are elected in the Spring term, which means you will have the chance to vote for the 2017/18 Officer team.

**Sabbatical Officers 2016-17**

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>President</td>
<td>Luke Pilot</td>
</tr>
<tr>
<td>Democracy and Development Officer</td>
<td>Becky Gittins</td>
</tr>
<tr>
<td>Societies Officer</td>
<td>Marissa Beatty</td>
</tr>
<tr>
<td>Postgraduate Officer</td>
<td>Nat Panda</td>
</tr>
<tr>
<td>Welfare and Campaigns Officer</td>
<td>Chloe Wynne</td>
</tr>
<tr>
<td>Sports Officer</td>
<td>Ted Crowson</td>
</tr>
<tr>
<td>Education Officer</td>
<td>Hope Worsdale</td>
</tr>
</tbody>
</table>
Postgraduate Community

Welcome to Warwick

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Postgraduate Sabbatical Officer

warwicksu.com/postgrads

The Students’ Union is one of just a handful in the entire country that has a full-time Postgraduate Officer. The PG Sibb is elected by the student body annually, and works on a day-to-day basis to improve life for Warwick’s postgraduates. If you want to represent your fellow postgrads by getting involved as a Course Rep, or need some support with your degree or accommodation, Nat Panda is here to help.

The Postgraduate Officer is supported by a team of seven elected student postgraduate representatives on the Postgraduate Exec. Together they play a crucial role in representing the views of postgraduates. Last year they secured extended hours for the Postgraduate Hub and scrapped accommodation application fees.

Societies and sports clubs

warwicksu.com/societies

The SU is responsible for more than 260 societies and 65 clubs through the Societies Federation and Warwick Sport. Clubs and societies bring together students who are interested in or have a passion for a certain sport, activity or issue.

The SU supports these societies by providing funding, training and facilities. If there isn’t a society that interests you, you’re more than welcome to get a few people together and start one. The best time to join societies is at the Societies Fair, held in Week One.

Festivals and events

warwicksu.com/events

The Students’ Union’s entertainment programme runs throughout the week. Music ranges from chart hits to dubstep, to electro and alternative, with plenty in between. Visit the website for the year’s full programme and to book tickets.

Festivals run throughout the year including One World Week, Warwick Student Arts Festival and the Real Ale Festival.

Go Global

warwicksu.com/goglobal

@warwickgoglobal

facebook.com/goglobalwarwick

‘Global graduates’ are highly sought after by employers today. We run an initiative called ‘Go Global’, which will help you learn about different world views and how they compare with your own. You may choose to stay on campus – learning a new language or working in international teams – or go abroad to pursue an internship or course of study. However you choose to Go Global, we encourage you to get involved and increase your international outlook - while at the same time developing your employability, through participating in a range of multicultural teams.

Office for Global Engagement

024 7652 3706

global.reception@warwick.ac.uk

warwick.ac.uk/international/ogfe

We offer support to all international students throughout your studies. Our Student Experience team has qualified advisers ready to assist on all immigration and visa-related matters. We also run UK trips and events for all students to take part in. Our Study Abroad team can help you find out about our Study Abroad programmes.

The Chaplaincy

Faith | Friendship | Food

024 7652 3519

chaplaincy@warwick.ac.uk

warwick.ac.uk/chaplaincy

Central campus is home to the Chaplaincy, which welcomes those of all faiths and of none. It provides a space for worship and quiet reflection, as well as study, conversation and hospitality. The Chaplains provide pastoral and spiritual care to all members of the University community.

There are three Chaplaincy kitchens (general, halal and kosher), for use by the student faith societies. The Chaplaincy also has multi-faith prayer rooms for quiet reflection and prayer at Westwood campus and Gibbet Hill.

Regular events are advertised on the Chaplaincy website and Facebook group together with welcome events at the start of the academic year so drop in and see us.

Warwick Volunteers

volunteers@warwick.ac.uk

warwick.ac.uk/volunteers

Level One, SUHQ

You can choose from a variety of volunteering roles in the local community. Some require a regular commitment, while others are flexible, allowing you to give as much or as little time as you’re able. There is a staff team who work with a student Executive Committee and volunteering project leaders.

To volunteer with children you’ll need a DBS (criminal record) check before starting your placement, so remember to bring suitable ID. See gov.uk/disclosure-barring-service-check

In addition to a DBS check, if you’ve lived outside the UK for six months or more in the last five years, you’ll need a Certificate of Good Conduct, sometimes called a Police Check, from your home country(ies). It’s much easier to obtain this document while you’re still in your home country.

Visit the Volunteering Fair on Friday 7 October 2016, 10am-3pm in the Panorama Suite, Rootes Building to find out more.

Warwick Sport

warwick.ac.uk/sport

We have lots of ways for you to keep active with memberships available for our multi-disciplinary centres, including three large sports halls, a gym, fitness classes, 25m swimming pool, climbing wall, bouldering room, squash, badminton and Indoor Tennis Centre. You can try football and hockey on our synthetic pitches, represent the University with one of our teams, or just pay and play for any activity when it suits you.

Why not try one of our free activities like our Walking, Running or Cycling Routes and keep yourself active every day?

Isabel Qah,
Centre for Applied Linguistics

“The plethora of cultural societies and events such as One World Week, embody the importance of the international community in the University and this is something I myself found very appealing and attractive about attending Warwick.”
Student Support

We have a substantial network of support to help you adjust to, and make the most of, student life. We want you to feel that you are living and learning in a supportive, positive environment.

Student Support
024 7657 5570
studentsupport@warwick.ac.uk
warwick.ac.uk/supportservices

Student Support Services, based on the ground floor of University House, can help you find the specialist team you need.

University Mental Health and Well-being Team
024 7657 5570
mentalhealth@warwick.ac.uk
warwick.ac.uk/mentalhealth

Our Mental Health and Well-being Team gives advice, information and support to anyone experiencing mental health difficulties so you can participate fully in university life. All communication is confidential and informal.

We would encourage you to tell us about any mental health issues either at enrolment or at any time afterwards so that the team can actively support you in managing any difficulties that may arise.

The University Counselling Service
024 7652 3761
counselling@warwick.ac.uk
warwick.ac.uk/counselling

Our Counselling Service is your opportunity to access professional therapeutic counselling to help you fulfil your personal, academic and professional potential. You can choose from confidential services including individual counselling, group therapy, workshops and email counselling.

Disability Services
024 7615 0641
disability@warwick.ac.uk
warwick.ac.uk/disability

Disability Services offer confidential advice, guidance and support to anyone with specific learning differences or dyslexia. We also provide support for other sensory impairments, mental health difficulties, Asperger’s, unseen disabilities or any other long-term condition that can affect your studies. We create an inclusive environment that gives you the ability to fulfil your academic potential and make the most of student life.

We encourage you to make contact to discuss your individual requirements ahead of making an appointment.

For details on all our services and how to register for an appointment, please visit warwick.ac.uk/supportservices

Student Reception
warwick.ac.uk/studentreception
warwick.ac.uk/academicoffice
warwick.ac.uk/accommodation/reception

Ground floor, Senate House
Student Reception is your one-stop shop for queries relating to Student Support Services, Accommodation or the Academic Office, including Student Finance, Student Records, the Graduate School, enrolment and examinations. See the website for opening hours.

Students’ Union Advice Centre
024 7657 2824
advice@warwicksu.com
warwicksu.com/advice

Top floor of SUHQ
If you have a problem or question and are unsure what to do, the Students’ Union Advice Centre can help you. The service is free, confidential and independent from the University.

Medical care and out-of-hours provision
If you need medical assistance outside of surgery hours, telephone 111. Calls to this service are free from both landlines and mobiles. If you have a life-threatening medical emergency, telephone 999. For first aid whilst you’re on campus, please contact Security.

Security Services
warwick.ac.uk/security
@WarwickUniCope

Our large, well-trained and professional Security Services team operates 24 hours a day, 365 days a year to keep you safe.

Phone: (if calling from an external line preface with 024765)
Non-emergency 22083
Emergency 22222

Whilst crime on campus is extremely low, we advise you to bring a ‘D’ type lock for your bike if you intend to cycle. You could also invest in a cable lock for your laptop and insure your personal items.

Remember to lock windows and doors when leaving your accommodation and put valuable items away. In public spaces, keep your possessions with you at all times.

For advice on marking your property for additional security, such as laptops and mobile phones, please contact our campus police officer, Fiona Jay, at F.K.Jay@warwick.ac.uk. You can also register all of your valuable property free of charge at immobilise.com
You’re joining a diverse community in a welcoming and supportive environment. You’ll have a choice of places to meet friends and relax outside of your studies, find part-time work and enjoy new experiences within and beyond your academic commitments. Take a look at what’s on offer.

**Places to eat, drink and shop**

- warwick.ac.uk/retail
- warwicksu.com/foodanddrink

At Warwick you’re never far away from a vibrant, social place where you can eat, drink, shop and meet up with friends.

There are restaurants and cafés across our campus including a café at Westwood Campus, Gibbet Hill Campus and Warwick Business School. Bring your travel mug, fill up with your favourite hot drink and we’ll knock 10p off the price. You can also pick up a loyalty card and claim your 11th drink free!

The Students’ Union also has a choice of bars and food outlets where you can pick up a tasty snack, dine out or relax with friends over a drink. These include Curiositea, our vintage tea shop, Terrace Bar, Xananas and The Graduate, a social space for postgraduates. In the Warwick Arts Centre, you’ll find Café Bar and Le Gusta Oven and Bar.

You can also look forward to:

- Regular market days on central campus
- A variety of cafés selling sandwiches, cakes, snacks, barista coffee and hot and cold drinks. Every café also provides free tap water.
- A value hot food dish and sandwiches every day in our cafés
- Microwaves and hot water free of charge at various locations around campus so you can heat up your own food.

Our outlets work with local suppliers to help reduce food miles.

**Eating at Warwick scheme**

- warwick.ac.uk/eating

Accessed via your University card, Eating at Warwick is a convenient and cashless way to buy food and drink and receive 10% discount in all cafés, bars and restaurants. Parents and guardians can also top up your account online.

**Shops and services on campus**

<table>
<thead>
<tr>
<th>Shop or service</th>
<th>Location</th>
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<tbody>
<tr>
<td>Rootes Grocery Store</td>
<td>Central campus</td>
</tr>
<tr>
<td>Post Office</td>
<td>Inside Rootes Grocery Store</td>
</tr>
<tr>
<td>Cash machines</td>
<td>Outside Rootes Grocery Store</td>
</tr>
<tr>
<td>Barclays and Santander</td>
<td>SU building</td>
</tr>
<tr>
<td>Hair and Beauty Salon</td>
<td>Next to Rootes Building</td>
</tr>
<tr>
<td>Cash machines</td>
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<tr>
<td>Pharmacy</td>
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<td>STA Travel</td>
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<tr>
<td>Amazon Lockers</td>
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</tr>
<tr>
<td>Book and gift shop</td>
<td>Warwick Arts Centre</td>
</tr>
<tr>
<td>Cinema</td>
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</tbody>
</table>
“Working within the University has given me the opportunity to make connections and develop relationships with staff and students. It has also allowed me the opportunity to gain a part-time role within the Community Engagement Team with hours that will fit around my studies next year perfectly.”

Arran Ridley,
Centre for Interdisciplinary Methodologies

“It might be a good idea to skim through English editions of some of the introductory textbooks in your field before starting the course. There is no need to go into too many details, but knowing a few basic concepts would certainly help you to get a grasp of the modules in the beginning and make you feel more confident.”

Ana Kedves,
Centre for Applied Linguistics
Our Regulations and Behaviour

Our Community Values and Expectations

At Warwick, we value our diverse and international community, the pursuit and dissemination of knowledge and research with real impact. We uphold the importance not only of freedom of thought and expression, but also the significance of academic and personal integrity, equality and diversity, and mutual respect and consideration for the rights, safety and dignity of all.

We place great importance on the responsible behaviour of both our students and staff at Warwick. It is important for you, as a student, to have an idea of Warwick’s core values and an understanding of the primary expectations of student members of the Warwick community. Take a look at the following to help you understand what this means for you.

warwick.ac.uk/studentbehaviour

What’s Expected of Students at Warwick?

Summarises key expectations for students and signposts to associated support.

warwick.ac.uk/equalops

Equal Opportunities Statement: setting the value we place on maintaining an inclusive environment where all can contribute and reach their full potential.

Dignity at Warwick Policy: setting out how our differences are respected and valued and how we aim to prevent and address harassment and bullying.

warwick.ac.uk/dignity

Warwick Student Community Statement: aims for the University as well as for students.

warwick.ac.uk/wscts

University Strategy: our vision as a world-class university and our values.

warwick.ac.uk/strategy

University Calendar: the main ‘rule book’, including ordinances and regulations which you need to be aware of, such as examinations, cheating, use of computing facilities and behaviour.

warwick.ac.uk/calendar

Feedback and Complaints

warwick.ac.uk/studentfeedbackandcomplaints

We want you to be able to let us know when things are going well or there is something that you particular like, but also if there is a problem that you don’t feel you can resolve yourself. As part of this, we have a Student Feedback and Complaints Resolution Pathway and actively encourage feedback on all aspects of the student experience.

Athena SWAN Gender Charter Mark

We hold a Silver Athena SWAN Gender Charter Mark Award, reflecting our commitment to gender equality in both staff and student activities.

Race Charter Mark

We’re also working towards a submission for the Race Equality Charter Mark. This will provide a framework for us to identify and self-reflect on barriers standing in the way of minority ethnic staff and students.

Term Dates

2016/2017

Autumn Term
Monday 3 October 2016 – Saturday 10 December 2016

Spring Term
Monday 9 January 2017 – Saturday 18 March 2017

Summer Term
Monday 24 April 2017 – Saturday 1 July 2017

Quick Contacts

warwick.ac.uk/contact

University address
University of Warwick
Coventry CV4 7AL or CV4 7ES
Switchboard: 024 7652 3523

Security (Gatehouse)
999 or 024 7652 2222 for emergencies
024 7652 2083 for non-emergencies

Warwick Accommodation
024 7652 3772
accommodation@warwick.ac.uk

Student Reception, Senate House
024 7652 2280
studentreception@warwick.ac.uk

IT Services Help Desk
024 7657 3737
helpdesk@warwick.ac.uk

Office for Global Engagement
024 7657 3706
global.reception@warwick.ac.uk

Graduate School
024 7657 5533
graduateschool@warwick.ac.uk

Student Support Services
024 7657 5570
studentsupport@warwick.ac.uk

Students’ Union Advice Centre
024 7657 2824
advice@warwicksu.com

Health Centre
024 7652 4888
This guide was accurate at the time of printing. It is, however, printed two months in advance of your arrival at the University and during this interval some of the information may change as programmes are updated. While we will try to keep changes to a minimum, it is nevertheless very important that you check our website for any updates, warwick.ac.uk/welcome

Where there is a difference between the contents of this guide and our website, the contents of the website take precedence and set out the arrangements that will apply on your arrival as well as information on some of the services we provide to you. Information about wider student rights and responsibilities can be found at warwick.ac.uk/aro/studentrights

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