Welcome to Warwick!

We’re delighted that you have chosen to study at Warwick. This guide will help you prepare for joining the University. It has lots of useful information from enrolling and setting up email, to feeling at home on campus and beyond. You can use it like a directory, consulting the guide to discover exactly what Warwick provides and where you can go to find out more.

You’ll also find this information, and the enrolment form, at warwick.ac.uk/welcome

We’d love to hear from you as you get ready to start your course, so please get in touch. You can find us on:

facebook.com/warwickuniversity
@warwickuni, #warwick2015
@universityofwarwick

There will be a #warwick2015 banner in your Welcome Pack – tweet us a selfie of you with the banner to the hashtag #warwick2015 to show us how excited you are to be joining Warwick.

There is a digital version of this guide at warwick.ac.uk/welcome

International students should read this guide in conjunction with the International Office’s International Guide.

The decision to undertake a degree can be life-changing, allowing you to rediscover the world and your place in it as you learn new knowledge and take on new perspectives. You will also make friends at University that you will keep for the rest of your life, based on shared experiences and a sense of solidarity that only studying together can bring. Coming to University really is a transformative experience.

Make the most of your years at Warwick, joining societies, flourishing through sport, volunteering, or simply through excelling in your discipline. You have all the potential, now is the moment to fulfil it.

Christina Hughes
Pro-Vice-Chancellor for Teaching and Learning

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Essential Checklists

Before you arrive:
- Upload a photo for your University card
- Complete online enrolment
- Register for your IT Services Account
- Pay your fees
- Start packing
- Join in on social media

When you arrive:
- Collect the keys for your residence
- Collect your University card
- Register with the Health Centre
- Visit the Students’ Union
- Attend your kitchen meeting
- Attend the Vice-Chancellor’s Welcome Address

Recommended Week 1 activities:
- Visit our Fairs:
  - Societies Fairs
  - Sports Fair
  - Volunteering Fair, Friday 9 October, 10am-3pm, Panorama Room, Rootes Building
- Attend Library induction (either organised by the Library or your department)
- Try our audio tour of campus - see warwick.ac.uk/welcome
- Check out Students’ Union events
Welcome to Warwick

To collect your card you will need to bring:

- Your Certificate of Enrolment (or the number printed on it)
- A suitable form of identification (see below)
- Your visa documentation (if applicable)

UK and other European Economic Area (EEA) students

You should provide a form of official identification that includes your name and, ideally, your nationality. We will accept any one of the following documents: passport (current or expired); EU national identity card; DVLA photo-card driving licence (which confirms UK as country of birth); birth certificate (where at least one parent is named).

Students from outside the EEA

You must provide a valid passport and your original valid visa or other immigration permission, which permits study. A copy of these will be taken when we issue your University card so that we comply with Home Office UK Visas and Immigration regulations.

Tier 4 visa holders

If you hold a Tier 4 (General) Student visa, your sponsor must be the University. If you used a CAS (Confirmation of Acceptance for Studies) issued by another institution to obtain your Tier 4 visa, you must apply for a new Tier 4 visa using a CAS issued by the University of Warwick. You will need to do this before you can complete enrolment and collect your University card. If you have a visa application in progress, please refer to the enrolment section of the Immigration Service website. We strongly advise that you obtain appropriate immigration permission that allows study at the University of Warwick before you are due to enrol.

If your course lasts more than six months, and you were granted your visa from overseas, you will need to present a number of documents: your original 30-day travel visa (issued inside your passport), your Home Office decision letter, and your Biometric Residence Permit, unless you will be collecting this from us.
Collection of Tier 4 Biometric Residence Permit (BRP) cards

If you used the University’s delivery code, included in your CAS, you should be able to collect your Tier 4 BRP card at the same time as your University card. If you will have dependants joining you please complete the form on our website. If you did not choose delivery to Warwick you will need to collect your BRP card yourself. To do this, please follow the instructions in the Home Office decision letter and present your BRP card at enrolment together with your original passport.

Students with permanent residency or indefinite leave to remain

If your passport is for a nationality that would normally require immigration permission to study in the UK, but you have permanent residency or indefinite leave to remain in the UK, you must provide your original passport and any other immigration documentation that confirms your residency status, such as a BRP card.

We will take a copy of your passport and any other immigration documentation when we issue your card to you, so that we comply with UK regulations.

If you are seeking asylum, or have been granted refugee status, and you do not have a passport, you must provide:
- An acknowledgement letter from either the Home Office or your immigration solicitor, which confirms you have valid permission to be in the UK with no prohibition on studying
- Your refugee application card OR immigration status document complete with leave to remain vignette

Fees

Once you have enrolled you can see your statement, pay fees and set up a Direct Debit at warwick.ac.uk/evision. You can find all the information you need about paying fees to the University (for tuition, accommodation, etc.), contact details and a list of frequently asked questions at warwick.ac.uk/studentfinance

University card collection times 2015-16

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Time</th>
<th>Venue</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mon 13 July</td>
<td>10 week Pre-sessional English (Centre for Applied Linguistics)</td>
<td>14:00–16:00</td>
<td>Seminar Room, University House</td>
</tr>
<tr>
<td>Mon 10 Aug</td>
<td>6 week Pre-sessional English (Centre for Applied Linguistics)</td>
<td>13:30–16:30</td>
<td>Seminar Room, University House</td>
</tr>
<tr>
<td>Fri 18 Sep</td>
<td>International Foundation Programme (IFP)</td>
<td>10:00–16:00</td>
<td>Seminar Room, University House</td>
</tr>
<tr>
<td>Wed 30 Sep</td>
<td>Orientation and International Medical</td>
<td>09:30–16:30</td>
<td>Panorama Room, Rootes Building</td>
</tr>
<tr>
<td>Thurs 1 Oct</td>
<td>All International students</td>
<td>12:00–14:00</td>
<td>Panorama Room, Rootes Building</td>
</tr>
<tr>
<td>Fri 2 Oct</td>
<td>All International students</td>
<td>12:00–14:00</td>
<td>Panorama Room, Rootes Building</td>
</tr>
<tr>
<td>Sat 3 Oct</td>
<td>Undergraduate students (excl. Centre for Applied Linguistics) Surnames A to L</td>
<td>09:30–16:30</td>
<td>Panorama Room, Rootes Building</td>
</tr>
<tr>
<td>Sun 4 Oct</td>
<td>Undergraduate students (excl. Centre for Applied Linguistics) Surnames M to Z</td>
<td>10:30–16:30</td>
<td>Panorama Room, Rootes Building</td>
</tr>
<tr>
<td>Mon 5 Oct</td>
<td>All remaining Centre for Applied Linguistics students</td>
<td>09:30–16:30</td>
<td>Panorama Room, Rootes Building</td>
</tr>
</tbody>
</table>

These sessions may be subject to change.
Check the latest enrolment information at warwick.ac.uk/welcome
Registering for an IT Services (ITS) Account and your ‘@warwick.ac.uk’ email address

You should complete online enrolment (see page 6) before you register for your ITS Account and email.

At the end of the enrolment process, click ‘Register for IT Services Account’. To register later go to warwick.ac.uk/register. Your University email is the only one we’ll send official messages to, so check it regularly. If you choose to forward this email to another address, make sure spam filters don’t prevent emails getting through. We’ll use it to notify you of things like re-enrolment dates, exam registration and fees/bursaries information. You won’t be able to purchase tickets for Students’ Union events or join Warwick Sport until you have an ITS Account.

IT Services will never ask you for your ITS Account details and password via email. For advice on ‘phishing’ emails and other threats, see warwick.ac.uk/gov/informationsecurity/working_practices

Help with IT

- 024 7657 3737
- helpdesk@warwick.ac.uk
- warwick.ac.uk/its
- warwick.ac.uk/helpdesk

Walk in and see us at the IT Services Help Desk on the first floor of the Library (open 9am-5:30pm Monday to Friday) or use our online Help Desk at any time. Information leaflets are available in the Library and at warwick.ac.uk/helpdesk/leaflets

Internet access

To access Wi-Fi, you first need to register an ITS Account.

Every student bedroom on campus has access to the residential Wi-Fi network ‘resnet-secure’. In case you have problems accessing this we’ll leave a network cable in your room ready for when you arrive.

ResNet is governed by an Acceptable Use Policy, which includes restrictions on peer-to-peer file sharing and illegally downloading copyrighted materials. Read the policy at warwick.ac.uk/resnetauP

Elsewhere on campus, you can use the ‘hotspot-secure’ network. For a list of Wi-Fi networks and instructions on how to connect, visit warwick.ac.uk/wireless

Computer work areas and printing

To use a printer in the computer rooms, you’ll need to buy printer credits. You can buy credits with a debit/credit card at warwick.ac.uk/printercredits. If you don’t have a card, you can pay with cash at the International Office. We also run a wireless printing service, where you can print to any ITS-run printer from your personal devices. See warwick.ac.uk/wirelessprint

For a full list of computers and printers on campus, visit warwick.ac.uk/findpc or warwick.ac.uk/findprinter

Start.Warwick, timetabling and your student record

- start.warwick.ac.uk
- warwick.ac.uk/studentrecords

Start.warwick.ac.uk is your personal homepage where you can search for the location of rooms; find local travel information; view University services and news, and access timetables, exam dates and the Library catalogue. There may be variations depending on the department you’re studying in.

The ‘My Warwick Admin Systems’ gadget in Start.Warwick links you to the Student Records System where you can update your record, pay tuition and accommodation fees, and register for modules. Your department will tell you when module registration is open.

Software

You will get a free Microsoft Office 2013 Pro Plus subscription while studying at Warwick. You can download the latest versions for PC, Mac and mobile devices. See warwick.ac.uk/office365proplus

To view the full list of available software and installation instructions, visit warwick.ac.uk/software/list

For software not provided by the University, you can buy licences with a student discount. For the full list visit warwick.ac.uk/software/licences

Student discounts on Apple purchases

You can get discounts when purchasing Apple products through the Apple Store for Education. Visit store.apple.com/uk/mac/education
Welcome to Warwick

Living in Warwick Accommodation

Warwick Accommodation is dedicated to managing your accommodation needs both on and off campus. As well as halls of residence, Warwick Accommodation is one of the largest providers of off campus student housing in Coventry, Leamington Spa and Kenilworth.

Accepting your offer of accommodation

If you’ve applied for accommodation, we’ll send you an email in August or September. To make sure your email doesn’t get lost in a spam or junk mail folder, please add these email addresses to your safe list or email address book:

accommodation@warwick.ac.uk
accommodationoffers@warwick.ac.uk
accommodation2@warwick.ac.uk

You’ll receive a contract, which will have all the information you need regarding things like your accommodation fees. You’ll need to pay fees by Direct Debit, the details of which can be found at warwick.ac.uk/studentfinance/makingpayments. As part of your accommodation offer, we’ll also send you detailed instructions for moving into your new home at Warwick. You can find more information about arriving in the Arrivals Weekend section of this guide.

Receiving parcels and post

If you are living on campus, your address is:

Full name
Room and Flat number
Block name/number
Residence
University of Warwick
COVENTRY
CV4 7ES

Including your University ID with your postal address can help speed up delivery.

Letters are delivered to your block by 1pm Monday to Saturday during term time. Larger items, such as parcels and ‘signed for’ or courier post, are kept at the Student Post Room at Westwood campus. A notification will be sent to you when your parcel arrives.

Parcels with a tracking number can be tracked at warwick.ac.uk/tracking. Once your parcel has arrived, you can collect it without waiting for the notification, just make a note of the location reference.

Our campus shuttlebus can take you to the post room during its opening hours:

Monday-Friday: 10:30am-6pm
Saturday: 10am-3pm

For shuttlebus times, check warwick.ac.uk/shuttlebus

Packing

Here are a few tips on what you should and shouldn’t bring. For those of you joining us from overseas, there is further information in the International Guide about what not to bring through an airport when arriving in the UK.

Please see warwick.ac.uk/studentaccom for details of what is provided in our halls of residence and off-campus property.

Paperwork

We recommend that you keep a folder of essential information:

► Moving in instructions
► Certificate of Enrolment
► Record of immunisations

If you are an international student, the International Guide has details of useful documents to have ready when arriving at the airport.

Bed linen

If you will be living on campus, a bed sheet, duvet, duvet cover, pillow and pillowcase are provided for you. Remember that you’ll need to supply all bedding if you are living off campus.

Kitchen items

All residence kitchens contain at least one cooker, microwave, fridge/freezer, toaster, kettle and ironing board, however an iron, crockery, cutlery, pots and pans are not provided. Unless you have a medical reason, and permission from Warwick Accommodation, you are not allowed to use kitchen appliances in your bedroom, though you can use them in the kitchens. Practical suggestions about what you might like to bring can be found at warwick.ac.uk/studentaccom

There are plenty of places to buy kitchen items either on or close to campus. The Rootes Grocery supermarket on campus stocks a selection of kitchen utensils, cutlery, crockery and glassware.

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Arrivals Weekend
3 and 4 October

Arriving
We look forward to welcoming you to campus on 3 and 4 October. It’ll be a busy weekend so please read your arrivals instructions from Warwick Accommodation carefully so you know what to do when you arrive. For directions and traffic information, see warwick.ac.uk/about/visiting. For further information, see warwick.ac.uk/accommodation

Car parking and transport
When you arrive, you’ll be directed to a short-term parking zone so that you can unload your belongings. Please make sure not to block emergency access routes with your vehicle. Once you’ve unpacked, you’ll be able to move your car to a long-stay car park. Parking attendants will be available to assist you.

Collecting your keys
The Residential Life Team will be distributing keys from a location close to your residence. They may be accompanied by representatives of your Hall Society, a group made up of students living in, or affiliated to, your residence. This year all student helpers welcoming you to your term time home will be dressed in pink.

Collect your University card
Remember to collect your University card over Arrivals Weekend. See the card collection table on page 9 for times and venues.

Registering with the Health Centre
uw hc.org.uk
If you are living on campus or within the catchment area, we encourage you to register with our campus-based National Health Service (NHS) Health Centre. When you arrive please go to the dedicated area for Health Centre Registration located in the Chancellor’s Suite, Rootes Building from Wednesday 30 September to Monday 5 October.

Please do this after collecting your University card and bring the following with you:
▶ Term time address, including room number and block if applicable
▶ NHS number (international students who have not registered with the NHS in the UK before will not have an NHS number)
▶ Dates of immunisations, which can be obtained from your current GP surgery
▶ Details of any current medication

You will also need to fill in health information forms to complete your registration.
If you will arrive outside these times, please go directly to the Health Centre, located on Health Centre Road.
If you’ll be living in Coventry, Kenilworth or Leamington Spa please locate your nearest GP and register with them.

The Vice-Chancellor’s Welcome Address for parents and supporters
The Vice-Chancellor’s Welcome Address for families will take place at 2pm on Saturday 3 October and Sunday 4 October 2015 in the Butterworth Hall, Warwick Arts Centre. If you would like to hear the latest Warwick news, you can register for updates by visiting warwick.ac.uk/family

Things to do
There will be lots happening over these two days, including the Freshers’ Fair at the Students’ Union, where you can pick up freebies and special offers. The Library, Chaplaincy and Sports Centre will all be open for you to visit and find out more. You are also welcome to visit the Music Centre and its facilities – staff from the Centre will be in the Students’ Union to answer any questions you may have.

A Welcome and Information point will be located outside the Arts Centre. Here you can meet staff from University services and hear more about what they offer, see performances from our student societies, and join a campus tour.

On Saturday 3 October, the Chaplaincy will be serving refreshments for you and your parents or guardians between 2pm and 5pm. You’re also invited to join the Chaplaincy for Sunday Services: Anglican/Free Church Morning Worship at 10:30am and Catholic Mass at 12:30pm.

For details of further events, please see warwicksu.com/freshers

Kitchen meetings
Your Resident Tutor will arrange a kitchen meeting on the Sunday of Arrivals Weekend or during your first week. This is your opportunity to meet your tutor and other students from your block. It’s also an opportunity to share information on using the kitchen equipment, make sure you know the fire procedures, and lay basic ground rules on how best to share the kitchen.
Places to Eat, Shop and Drink

warwickretail.com
Warwick has lots of cafés, bars and restaurants on campus so you’re spoiled for choice! Here’s a taste of what to expect:

- Eleven outlets, including Café Westwood and Café Gibbet Hill, where you can buy sandwiches, hot drinks and snacks. Some of the larger cafés also serve hot food including cooked breakfasts
- Le Gusta Oven & Bar in Warwick Arts Centre, selling stone-baked pizzas and Mediterranean-style dishes
- Fusion restaurant in Rootes Building serving Asian-inspired food
- The Bar, located in Rootes building, serving a range of alcoholic drinks and the only place on campus that shows live sport
- Regular market days on the Piazza selling tasty street food

Discounts
The Eating at Warwick scheme is a convenient and cashless way to buy food and drink at outlets around campus and receive 10% discount (excludes Rootes Grocery Store). Simply pay for your food or drink on your University card to receive the discount (you will need to top-up online first). For more information, see warwick.ac.uk/eating

In addition we have a hot drinks loyalty card, which entitles you to a free ninth hot drink at any of the University-owned cafés.

Shops near campus
Cannon Park Shopping Centre is situated to the north-east edge of campus. It has a variety of shops including a supermarket and pharmacy.

Shops and services on campus

<table>
<thead>
<tr>
<th>In or near the SU building</th>
<th>Arts Centre</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rootes Grocery Store (contains Post Office)</td>
<td>University Bookshop</td>
</tr>
<tr>
<td>Hair and Beauty Salon</td>
<td>Cinema</td>
</tr>
<tr>
<td>STA Travel</td>
<td>Theatre</td>
</tr>
<tr>
<td>Barclays</td>
<td>Le Gusta Oven &amp; Bar</td>
</tr>
<tr>
<td>Santander</td>
<td>Pop-up shop</td>
</tr>
</tbody>
</table>
Academic department inductions
In your first weeks your academic department will provide you with the information you need to get you kick-started on your course. This will likely take the form of welcome receptions, introductory lectures and a departmental handbook. They may also arrange an induction to the Library, as well as to any other facilities you may use during your time at Warwick, such as laboratories or specialist software.

Timetables
If you’re looking for help with your timetables, visit warwick.ac.uk/centraltimetabling/helpwithtimetables

Personal lecture timetables
Your personal lecture timetable will be available via start.warwick.ac.uk the day after you have chosen your modules (please note that there may be variations depending on the department you’re studying in).

To view your timetable, add the ‘My calendars’ gadget to your Start.Warwick homepage and then add ‘Lecture Timetable’. You’ll also need to check with your department for details of seminars, tutorials, practicals and any classes not booked through the Central Timetabling Office.

You can also view your timetable via Tabula. For details on how to do this, see warwick.ac.uk/tabulainfo/manual/profiles/timetables

Programme of study timetables
These timetables show you all of the core and optional modules available on a course of study in a particular year. For FAQs visit warwick.ac.uk/centraltimetabling/faqs

Personal Tutors
warwick.ac.uk/personaltutors
Your Personal Tutor will be a member of academic staff within your department. They assist you with induction into Warwick life, provide feedback on academic progress, and offer pastoral support. You can speak to your Personal Tutor about course changes, module choices, study problems, or anything else that affects your ability to study.

University Senior Tutor
024 7652 2761
seniortutor@warwick.ac.uk
warwick.ac.uk/seniortutor
The Senior Tutor is an academic member of staff who works closely with the Student Support Team. He is able to help with serious academic issues and has responsibility for the University’s Personal Tutoring system.

Student-Staff Liaison Committees (SSLCs)
warwick.ac.uk/sslc
Student-Staff Liaison Committees (SSLCs) consist of staff and student representatives and give you the opportunity to feed back to your department. They also provide a forum for academic staff to explain the reasons behind departmental and academic decisions. The SSLC system is coordinated by the Students’ Union’s Education Officer.

Developing your skills
warwick.ac.uk/careersandskills
Undergraduate study opens up exciting possibilities. Our Student Careers and Skills department can help you make the most of your time, develop your skills and become more employable.

Visit us in the Learning Grid in University House or visit our website.

Academic and professional skills
warwick.ac.uk/ugskills
warwick.ac.uk/academicwriting
warwick.ac.uk/careers/whatson/sprint
We offer an Undergraduate Skills Programme to support your academic and professional development. Choose from our wide range of free workshops, activities, online resources and 1:1 support. You can also gain recognition through the Warwick Skills Portfolio Award. We also offer dedicated academic writing support.

For our female undergraduates we have our Sprint Programme, which supports professional development and develops self-belief, confidence and assertiveness.

Enterprise and entrepreneurship
warwick.ac.uk/enterprise
Student enterprise and entrepreneurship are key to our culture and values. If you want to share your passion with others, meet like-minded people, build a team or develop an idea, we can help you.
Research skills and experience

warwick.ac.uk/urss

Our Undergraduate Research Support Scheme provides an opportunity to carry out a summer research project. You can gain valuable skills and insights into the world of research and apply for a bursary to support living costs associated with your project.

Work experience

myAdvantage.warwick.ac.uk
warwick.ac.uk/experiencepool

Find work experience, internships, bursaries and advice through our online jobs portal, myAdvantage. You can also explore 8,300 paid and volunteer roles on campus through the Experience Pool.

Career support

It’s never too early to start thinking about your career. We can help you:

- **Decide what you want to do**: identify your skills and strengths and explore your career options through one-to-one advice and online resources
- **Research jobs and employers**: search thousands of vacancies on myAdvantage, meet employers on campus, and talk to Warwick graduates from your department
- **Make effective applications and prepare for interviews**: use our online resources, get one-to-one advice on your CV and applications, or take part in a mock interview

Careers support is available to graduates for up to three years after graduation.

Tell your story

warwick.ac.uk/tellyourstory

Research shows employers want candidates with a good degree, work experience, evidence of involvement in extra-curricular activities, and the ability to reflect on and articulate their achievements. We can help you draw together all of your experiences and tell your story with confidence.
Library

warwick.ac.uk/library

Opening hours
The Library is right at the heart of our campus and you’ll find it invaluable.
The Library is open 7:30am-12 midnight, seven days a week during term time, with extended opening hours at important times of the academic year.

Resources and layout
We have more than one million books, thousands of e-books and e-journals, and digitised core readings. The Library’s online search tools make it simple to find the materials you need and easy to renew or reserve items. The short loan collection also ensures access to those core texts in high demand.

The first two floors encourage informal and collaborative working and have computers and other multimedia equipment, such as plasma screens and interactive smart boards. The extension building and upper floors have a more traditional style – they are discreet and quiet, and are ideal for research, revision and writing.

Librarians who specialise in your subject area can help you make the most of the Library’s resources and provide consultation sessions if you need extra help.

Get Started sessions
The Library’s Get Started sessions give you the opportunity to familiarise yourself with facilities, meet staff and find out more about your course resources. For more information, visit warwick.ac.uk/lib-getstarted

Learning Grids and study spaces
The Learning Grids are innovative and flexible spaces that support individual and group study in locations both on and off campus. Staff are available to help you to deliver your presentations and support you in the use of multimedia for your assignments, revision and projects.

Institute for Advanced Teaching and Learning (IATL)
warwick.ac.uk/iatl

IATL encourages you to experience different ways of learning and developing. We fund teaching and learning projects for both staff and students, host cross-faculty modules, and run the Student Ensemble. We also edit Reinvention: an International Journal of Undergraduate Research.

For more information, visit warwick.ac.uk/iatl/studentportal

<table>
<thead>
<tr>
<th>Learning Grid/study space locations</th>
<th>How it’s used</th>
</tr>
</thead>
<tbody>
<tr>
<td>University House</td>
<td>Open 24 hours a day, only closing on Christmas Day</td>
</tr>
<tr>
<td>Rootes Building (central campus, near SU)</td>
<td>Open 8am–10pm every day during term time</td>
</tr>
<tr>
<td>BioMed Grid (Gibbet Hill)</td>
<td>Open Monday to Friday: 8am-midnight term time</td>
</tr>
<tr>
<td>Leamington Spa (Town Hall)</td>
<td>Open Monday to Friday: 10am-10pm term time</td>
</tr>
<tr>
<td>Modern Records Centre</td>
<td>Access and search archives</td>
</tr>
</tbody>
</table>

See website for opening hours

Learning Grid/study space locations

warwick.ac.uk/grid

warwick.ac.uk/gridrootes

warwick.ac.uk/biomedgrid

warwick.ac.uk/grideamington

warwick.ac.uk/go/mrc
The Warwick Community

The Vice-Chancellor’s Welcome Address
You’re warmly invited to the Vice-Chancellor’s Welcome Address on:
Monday 5 October: 9am – Butterworth Hall, Warwick Arts Centre
You’ll meet lots of other students and learn more about studying at one of the UK’s leading universities.

The Chaplaincy
Faith | Friendship | Food
024 7652 3519
chaplaincy@warwick.ac.uk
warwick.ac.uk/chaplaincy
Central campus is home to the Chaplaincy, a vibrant space providing pastoral and spiritual care to all members of our University community. It provides a space for worship and quiet reflection, as well as study, conversation and hospitality. There are three Chaplaincy kitchens (general, halal and kosher), for use by the student faith societies.
The Chaplaincy also has multi-faith prayer rooms for quiet reflection and prayer at Westwood and Gibbet Hill.

International Office
024 7652 3706
int.office@warwick.ac.uk
warwick.ac.uk/io
warwick.ac.uk/studyabroad
warwick.ac.uk/immigration
Our International Office offers support to all international students throughout your studies. Our Student Experience team has qualified advisers ready to assist on all immigration and visa-related matters. We also run UK trips and events for you to take part in. Our Recruitment and Study Abroad Teams are available if you would like to discuss your study options or find out about our Study Abroad programmes.

Go Global
@warwickgoglobal
facebook.com/goglobalwarwick
warwicksu.com/goglobal
‘Global graduates’ are highly sought after by employers today. Our International Office and Students’ Union run an initiative called ‘Go Global’, which will help you learn about different worldviews and how they compare with your own. You may choose to stay on campus – learning a new language or working in international teams – or go abroad to pursue an internship or course of study.
The Students’ Union

warwicksu.com

A big part of your life at Warwick will be the Students’ Union (SU). The SU is independent of the University and run by students, for students. It is part of the National Union of Students (NUS), and exists to ensure that you get the most out of your time at University. It is a not-for-profit organisation that operates to assist students; offering advice, running events, and supporting student activities. It also has a nightclub (the Copper Rooms), and several bars and food outlets operating on its premises.

Representing students

The Students’ Union is led by a team of seven students elected by the student body to spend a sabbatical year working at the Students’ Union. The ‘Sabbs’, as they are known, are either recent Warwick graduates or take a year out from their studies to work full-time representing and supporting students. There are also part-time officers, who fulfil their roles alongside their courses. Student officers are elected in the Spring term, which means you will have the chance to vote for the 2016/17 Officer team.

The Sabbs are supported by a team of permanent staff and are directed by SU policy, which can be changed or amended at Student Council and General Meetings. Student Council monitors Officers’ actions, debates important issues, passes policy and sets SU regulations. A policy or SU resolution is a document stating the Students’ Union’s stance on an issue and its intended actions. Campaigns can centre around any part of university life, the local area, or even national issues.

Societies and sports clubs

The SU is responsible for more than 300 clubs and societies through the Societies Federation and Warwick Sport. Clubs and societies bring together students who are interested in or care about a certain sport, activity or issue. The SU supports these societies by providing funding, training and facilities. If there isn’t a society that interests you, you’re more than welcome to get a few people together and start one. The best time to join societies is at the Societies Fair, which will be held in the early part of Week 1. You can find out more about societies at warwicksu.com/societies

Festivals and events

The Students’ Union’s entertainment programme runs throughout the week. Every taste is catered for, with music ranging from chart hits to dubstep, to electro and alternative, with plenty in between. Visit warwicksu.com/events for the year’s full programme and to book tickets.

Festivals are run throughout the year including One World Week, Warwick Student Arts Festival and the Real Ale Festival.

The seven Sabbatical Officers for 2015-16 are:

- President: Isaac Leigh
- Democracy and Development Officer: Oliver Rice
- Societies Officer: George Creasy
- Postgraduate Officer: Nat Shiers
- Welfare and Campaigns Officer: Luke Pilot
- Sports Officer: Alex Roberts
- Education Officer: Charlie Hindhaugh
Student Support

We have a substantial network of support to help you adjust to, and make the most of, student life. We want you to feel that you are living and learning in a supportive, positive environment.

Student Reception

We have a substantial network of support to help you adjust to, and make the most of, student life. We want you to feel that you are living and learning in a supportive, positive environment.

Student Reception

warwick.ac.uk/studentreception
warwick.ac.uk/accommodation/reception
warwick.ac.uk/academicoffice

Ground floor, Senate House

Student Reception is your one-stop shop for queries relating to Student Support Services, Accommodation or the Academic Office, including Student Finance, Student Records, the Graduate School, enrolment and examinations.

Opening hours:

Monday to Friday 8am–8pm
Saturday, Sunday and Bank Holidays 10am–6pm

Student Support

024 7657 5570
studentsupport@warwick.ac.uk
warwick.ac.uk/supportservices

Student Support Services, based on the ground floor of University House, can help you find the specialist team you need.

University Mental Health and Well-being Team

024 7657 5570
mentalhealth@warwick.ac.uk
warwick.ac.uk/mentalhealth

Our Mental Health and Well-being Team gives advice, information and support to anyone experiencing mental health difficulties so you can participate fully in University life. All communication is confidential and informal. We would encourage you to tell us about any mental health issues either at enrolment or at any time afterwards so that the team can actively take part in how best to manage any difficulties that may arise.

The University Counselling Service

024 7652 3761
counselling@warwick.ac.uk
warwick.ac.uk/counselling

Our Counselling Service is your opportunity to access professional therapeutic counselling to help you fulfil your personal, academic and professional potential. You can choose from confidential services including individual counselling, group therapy, workshops and email counselling. For details on all our services and how to register for an appointment, visit the website.

Disability Services

024 7615 0641
disability@warwick.ac.uk
warwick.ac.uk/disability

Disability Services offer confidential advice, guidance and support to anyone with specific learning differences/dyslexia. The team also provides support for other sensory impairments, mental health difficulties, Asperger’s, unseen disabilities or any other long-term condition that can affect your studies. The team works to create an inclusive environment that gives you the ability to fulfil your academic potential and make the most of student life. We encourage you to make contact to discuss your individual requirements ahead of making an appointment.

Medical care and out-of-hours provision

The University’s Health Centre is open:

Term time - Monday to Friday 9am–6pm
Vacation time - Monday to Friday 9am–5pm

If you need medical assistance outside surgery hours, contact 111; calls to this service are free from both landlines and mobiles. If you have a life-threatening medical emergency, dial 999. If you need first aid whilst you are on campus please contact Security.

Security

warwick.ac.uk/security
@WarwickUniCops

Our Security Services team operates 24 hours a day, 365 days a year to keep campus safe.

Phone: (if calling from an external line preface with 024765)

Non-emergency 22083
Emergency 22222
Students’ Union Advice Centre

024 7657 2824
advice@warwicksu.com
warwicksu.com/advice

Top floor of SUHQ
If you have a problem or question and are unsure what to do, the Students’ Union Advice Centre can help you. The service is free, confidential and independent from the University.

Student Funding Team

024 7615 0096
studentfunding@warwick.ac.uk
warwick.ac.uk/studentfunding

The Student Funding Team can help you with all aspects of financial support. This includes government grants and loans, as well as scholarships and bursaries offered by the University.

Budgeting and financial difficulties

warwick.ac.uk/studentfunding
warwick.ac.uk/hardshipfunds

For help managing your money, visit our website or download the Warwick Student Budget Calculator app. If you do find yourself in financial hardship or with particular financial concerns, please come and speak to us so that we can help. Hardship funds may be available to help UK students and an emergency fund is also available for international students as a last resort.

If you need help with budgeting or have financial concerns, please speak to the Student Funding Team, Student Support Services or the Students’ Union Advice Centre.
With Warwick Volunteers you can choose from a variety of volunteering roles in the local community. Some require a regular commitment, while others are flexible, allowing you to give as much or as little time as you are able. Based in the Students’ Union it is led by students. Remember, if you want to volunteer with children or vulnerable adults you will need to undergo criminal record checks. For these you will need to bring ID, such as a passport and birth certificate. If you have lived outside the UK for six months or more you will also need a Certificate of Good Conduct (CoGC) which can take some time to obtain and is more easily acquired while you are still in your home country.

Visit the Volunteering Fair held on Friday 9 October, 10am–3pm in the Panorama Suite, Rootes Building to find out what you can get involved with.

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Unitemps
unitemps@warwick.ac.uk
unitemps.com
Argent Court, University of Warwick
Science Park
Unitemps is our temporary staffing agency. You’ll find a variety of short- and long-term opportunities within the administrative, academic and commercial departments of the University, along with local employers. Opportunities include translation, clerical work, data entry, market research, web design and hospitality.

Language Centre
language.enquiries@warwick.ac.uk
warwick.ac.uk/language
Ground floor, Humanities Building
If you’re learning a language as part of your course, or are interested in developing your language skills, the Language Centre offers a wide range of modules and the facilities, resources and programmes to support you. Enrolment for academic modules will take place on: Wednesday 7 October, Thursday 8 October and Friday 9 October between 10am and 4pm. Online enrolment for Lifelong Language Learning courses will open from mid-September. If you are unsure of your level, we’ll be holding some consultation evenings to help you. Dates for these sessions will be published on our website over the summer.

Improving your English
warwick.ac.uk/cal
Centre for Applied Linguistics, Social Sciences Building
The English Language Teaching team is part of the Centre for Applied Linguistics. If your first language is not English our teachers can help you develop your English skills for academic purposes. Anyone enrolled on a degree course at Warwick is also eligible to attend the free, in-sessional classes. Dissertation writing classes are provided in term three. Visit warwick.ac.uk/cal/learning_english for further details.
You can also find more information in the International Guide.

Sustainability
J.Kilgallon@warwick.ac.uk
warwick.ac.uk/environment
Our energy and sustainability team work to reduce consumption at Warwick. We educate students directly through the Green Steps programme; host events to give you advice on ethical purchasing, resource conservation, sustainable transport and biodiversity, and run competitions such as ‘Cut the Flow’. We work closely with student groups, such as ‘Engineers Without Borders’ and the ‘Blackout Team’. As the University expands we work to maximise and promote the sustainable use of green spaces across campus. Visit the fruit trees in the Jam Grove on our Westwood Campus near the Reinvention Centre, or follow the ‘Edible Campus Trail’. If you would like to be involved as a volunteer, either growing food or conserving woodland, please contact Judith Kilgallon.
The Local Area

warwick.ac.uk/about/community

Our campus is on the border of Coventry and Warwickshire, close to Coventry City Centre and within easy reach of the towns of Kenilworth, Royal Leamington Spa, Warwick and Stratford-upon-Avon.

Coventry
You’ll find plenty to do in Coventry – there’s good shopping and an entertainment complex with a multi-screen cinema and an ice rink, and, to the north of the city, you can visit the Ricoh Arena, a major sport and entertainment venue. There’s plenty to discover in Coventry too, at historic sites including Coventry Cathedral, St Mary’s Guildhall and Medieval Spon Street. You can also explore the city’s more recent heritage at the Transport Museum, Music Museum and Herbert Art Gallery.

Earlsdon and Canley are areas of Coventry where many of our students choose to live. Canley is a short walk or cycle ride from the University, whilst Earlsdon is slightly further away (around 20 minutes by bus or 15 minutes cycling). Both have a choice of shops and you’ll find several good pubs in Earlsdon.

Kenilworth, Leamington Spa and beyond
We’re also right alongside the beautiful Warwickshire countryside. The historic town of Kenilworth, with its stunning castle ruins, is not far from campus by bus.

Beyond Kenilworth, you’ll find the larger towns of Royal Leamington Spa and Warwick. Many of our students live in Leamington, so it has great bus links to campus. Leamington is an elegant Regency town with a wide choice of cafés, restaurants and shops, and Warwick is steeped in history – its Castle is one of the UK’s most popular visitor attractions.

World-famous Stratford-upon-Avon is around 30 minutes from campus by car (closer to an hour by bus) and a real ‘must-do’ during your time at Warwick.
Getting Around

Interactive campus map
[warwick.ac.uk/transport]
This map includes a route finder to help you move from room to room or building to building. It also shows you step-free access, undercover routes for avoiding rain, and the location of disabled toilets. You'll also find images of campus buildings and rooms, and links to Google Street View.

Train timetables and booking
[nationalrail.co.uk]
Just over a mile from the northern edge of Warwick's main campus is Canley train station. This is on the line between Birmingham and Coventry and usually has two trains an hour in either direction Monday to Friday. Coventry train station has regular services to Birmingham and London and runs hourly services to Leamington Spa with a journey time of 12 minutes.

The Warwick shuttlebus, which transports students around campus, includes Canley on its route:
[warwick.ac.uk/shuttlebus]

Coaches
[nationalexpress.com]
[uk.megabus.com]
Coventry is well-served by national coach services including National Express and Megabus. National Express operates several routes from Pool Meadow Bus Station in Coventry City Centre, which has bus links with campus. Megabus has a number of stops, including Cannon Park Shopping Centre, which is a 10-minute walk from central campus.

National Express

Megabus

Train timetables and booking
[warwick.ac.uk/interactivemap]

Getting to our Wellesbourne campus
The W2 bus service operates weekdays between central campus and Wellesbourne. For timetable information and fares, see traveldecourcey.com

<table>
<thead>
<tr>
<th>Destination</th>
<th>Bus no.</th>
<th>Company</th>
<th>Regularity</th>
<th>Approximate journey time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coventry City Centre</td>
<td>11 &amp; 12</td>
<td>National Express Coventry</td>
<td>15 minutes</td>
<td>30 minutes</td>
</tr>
<tr>
<td></td>
<td>W1A &amp; W1C</td>
<td>Travel De Courcey</td>
<td>Twice an hour</td>
<td>30 minutes</td>
</tr>
<tr>
<td>Leamington Spa</td>
<td>U2</td>
<td>Stagecoach Warwickshire</td>
<td>Mon-Sat, 10-20 minutes term time</td>
<td>35 minutes</td>
</tr>
<tr>
<td></td>
<td>11</td>
<td>National Express Coventry</td>
<td>20-30 minutes</td>
<td>35 minutes</td>
</tr>
<tr>
<td>Kenilworth</td>
<td>11</td>
<td>National Express Coventry</td>
<td>30 minutes</td>
<td>10 minutes</td>
</tr>
<tr>
<td>Warwick and Stratford-upon-Avon</td>
<td>X16</td>
<td>Stagecoach Warwickshire</td>
<td>30 minutes</td>
<td>40 minutes to Warwick 60 minutes to Stratford</td>
</tr>
</tbody>
</table>
Route-planning

☎ 0871 200 22 33
✉ traveline.info

You may find the Traveline website useful for planning your route, particularly if you’ll be using the bus.

Car parking and car-sharing

✉ carparking@warwick.ac.uk
✉ warwick.ac.uk/parking

Campus parking is very limited, with parking restriction schemes also in place in the surrounding residential and commercial areas. There are circumstances where you may apply for permission to park on campus, for example, if you have a disability, but in general we would advise you not to bring cars onto campus. Instead we encourage you to take advantage of the great public transport links to campus. We do have a dedicated student car share scheme for those living off campus. You can find more information at warwick.ac.uk/takeamate

Cycling/walking routes and advice

✉ warwick.ac.uk/directions/walking
✉ warwick.ac.uk/directions/bike

Those living in Coventry or Kenilworth may prefer to walk or cycle to campus. For information about routes, cycle facilities and safe cycling tips, visit the website.

Cycle Coventry Campaign

☎ 02476 8311 84
✉ cycling@coventry.gov.uk
✉ coventry.gov.uk/cycling

Coventry City Council provides more information about cycling, including details of free cycling tuition and bike maintenance. They also produce a detailed map showing safe cycle routes around Coventry and to the University. For information on routes around Warwick and Leamington Spa visit warwickshire.gov.uk/cycleroutes

Cycle safety and security

There are plenty of storage spaces to secure your bike around campus. We recommend using a D-type lock when you leave your bike, even for a couple of minutes. Also mark your bike with your home postcode for added security.

If you’ll be cycling on the roads after dark wear something fluorescent and use lights, white at the front, red at the back. Always cycle on the correct side of the road (the left) and be courteous to other road users and pedestrians.

Taxis

A taxi rank is located in Health Centre Road and very close to the Students’ Union and Piazza. Licensed taxis wait there throughout the day and into the evening.

Did you know?

Bike maintenance is offered by Bikewrench on Fridays, 9am–4pm, on the Piazza by the Students’ Union. They offer a 20% discount for students.
University regulations and Contacts

When you enrol (and re-enrol annually), you agree to our Regulations as set out in the University Calendar. The University Calendar contains all the regulations you need to be aware of, including those regulating examinations, cheating, use of computing facilities and behaviour. We encourage you to read this information at warwick.ac.uk/calendar.

Dignity at Warwick

We are committed to ensuring a working and learning environment in which all of our members – staff and students – are treated fairly and with dignity and respect. The aims of this policy are to:

► Ensure the dignity of all at the University
► Ensure that differences are respected and valued
► Demonstrate our commitment to equality and diversity
► Set out the responsibilities of individual members of our community in preventing harassment and bullying
► Outline the procedures to be followed if harassment or bullying occurs

For the University’s Equal Opportunities statement please see warwick.ac.uk/equalops/equal_opportunities_statement

Quick Contacts

warwick.ac.uk/contact

T Phoning from an internal phone
M Phoning from a mobile or external phone
E Email address

University address
University of Warwick
Coventry CV4 7AL or CV4 7ES

Switchboard: 024 7652 3523

Security (Gatehouse)
T 999 or 22222 for emergencies
T 22083 for non-emergencies
M 024 7652 2083

Warwick Accommodation
T 23772
M 024 7652 3772
E accommodation@warwick.ac.uk

Student Reception, Senate House
T 22280
M 024 7652 2280
E studentreception@warwick.ac.uk

IT Services Help Desk
T 73737
M 024 765 73737
E helpdesk@warwick.ac.uk

International Office
T 23706
M 024 7652 3706
E int.office@warwick.ac.uk

Student Support Services
T 75570
M 024 7657 5570
E studentsupport@warwick.ac.uk

Students’ Union Advice Centre
T 72824
M 024 7657 2824
E advice@warwicksu.com

Health Centre
T 24888
M 024 7652 4888

Term Dates

2015/2016

Autumn Term
Monday 5 October 2015 – Saturday 12 December 2015

Spring Term
Monday 11 January 2016 – Saturday 19 March 2016

Summer Term
Monday 25 April 2016 – Saturday 2 July 2016