# Flywire - Making Payments

# PAY NOW WITH flywire

The University of Warwick has partnered exclusively with <u>Flywire</u> to accept payments from its international students worldwide. Easily and securely make tuition payments in your own currency, using local payment methods from the safety and convenience of your home. With real-time tracking and 24x7 multilingual support, millions of students and families around the world trust <u>Flywire</u> for payment processing.

#### Watch this video to see how it works

#### Did you know?

- Flywire is the global market leader for education payments, trusted by 2,000+ institutions and 1.6+ million students worldwide.
- Flywire offers convenient payment options from over 240 countries and territories, in more than 150 currencies.
- Flywire supports a variety of local payment methods including bank transfers, credit cards. e-wallets and more.
- Flywire guarantees payment to the University as soon as funds are received in any of our accounts around the world.
- Flywire offers peace of mind by providing real-time payment tracking every step of the way through email, in-app and text alerts.
- Flywire offers 24x7 multilingual support via email, phone or live chat.
- Flywire provides a secure and streamlined refunding process with automatic tracking notifications.
- Flywire's internal controls ensure that funds are secure and protected against fraud.
- Flywire provides a <u>Best Price Guarantee</u>: if you find a better exchange rate at your bank within two hours of booking a local currency bank transfer with Flywire and send us a quote from your bank, we will match it.

#### Resources from Flywire:

- How to make a payment with Flywire
- More information for students
- 24x7 customer support

# Detailed instructions on making payments from selected countries

Flywire have incorporated online solutions to make payment from the following selected countries easier, please see details below:

# China

# Available payment options in local currency (CNY):

- Domestic RMB Bank Transfer in CNY
- Alipay in CNY
- UnionPay Credit/Debit cards in CNY

## Alternative Payment options in other currencies:

- International Bank Transfer in EUR
- International Bank Transfer in GBP
- International Bank Transfer in USD

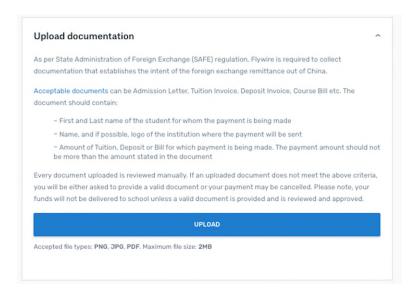
### Hints and Tips:

The domestic bank transfer in CNY and Alipay both require completion of a **Chinese National ID** details.



For the **domestic bank transfer method and Alipay**, payers are required to upload supplemental documentation in the payment portal for a State Administration of Foreign Exchange (SAFE) regulation in China. The document must contain:

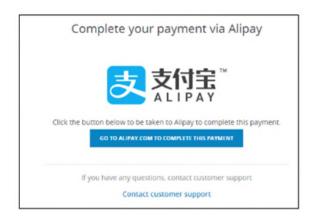
- University of Warwick's name and logo
- Bill/Invoice Amount (payment must either match or not exceed this amount)
- Student Full Name



Note: The bank account information to pay Flywire will not be released until the payer uploads the required document.

The University of Warwick Offer Letter satisfies all SAFE requirements.

For **Alipay payments**, payers can scan the Alipay app to complete their payment. If payers cannot access the payment method on their phone, please access this via a personal computer.





**UnionPay** is the most widely used credit and debit card in China. Payers will complete the payment by entering their card details, just like a credit card.



